

Addressing Intimate Partner Violence, Human Trafficking, and Exploitation in Community Health Centers

Quality Assessment/Quality Improvement (QA/QI) Tool

The following quality assessment/quality improvement (QA/QI) tool is intended to provide community health centers with guiding questions to assess quality of care related to promotion of healthy relationships and intervention related to **intimate partner violence (IPV), human trafficking (HT), and exploitation (E)** within their health care delivery. The information is to be used as a benchmark for each health center to engage in ongoing quality improvement efforts.

This tool was designed by [Health Partners on IPV + Exploitation](#), a project of Futures Without Violence, to increase the capacity of community health centers to prevent, educate about, and respond to **IPV/HT/E**. Health Partners on IPV + Exploitation provided training and technical assistance on implementing clinical interventions, establishing partnerships with community-based domestic violence programs, and enacting policy change to address and prevent IPV/HT/E within health centers. Please complete the tool as honestly and completely as you can. The following questions ask about **recommended** policies, protocols, and practices. For questions that you respond “no” to, it may be helpful to review the corresponding form, policy, and resources listed at end to guide implementation in your community health center.

It may be helpful to complete this tool every six months to track policy changes and implementation status of the recommended IPV/HT/E protocol. Please review our [health center IPV/HT/E protocol](#):
<https://ipvhealthpartners.org/wp-content/uploads/2021/07/FUTURES-CHC-Protocol-June-30-2021-FINAL.pdf>

We hope that this tool will help provide guidance on how to enhance your community health center’s response to IPV and HT/exploitation. For more information on how to implement these practices see the online toolkit:
www.IPVHealthPartners.org.

About Health Partners on IPV + Exploitation

Health Partners on IPV + Exploitation offers health centers training on trauma-informed services, building partnerships, policy development, and the integration of processes designed to promote prevention and increase the identification and referral to supportive services for individuals at risk for, experiencing, or surviving intimate partner violence, human trafficking and exploitation.

Email: healthpartners@futureswithoutviolence.org

Website: <https://healthpartnersipve.org/>

Completed by (name, title):
Email:
Health Center Name:
Date:

POLICIES AND PROTOCOLS

Having a written protocol in place to address IPV/HT/E is essential for ensuring that your health center has the necessary resources and your staff have the necessary training to support survivors of IPV/HT/E.

Does your health center have a policy and written protocol for assessment* and response to:

	Yes	No	Planned	N/A	Don't Know
Intimate partner violence (IPV)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reproductive coercion (RC: birth control sabotage, pregnancy pressure and coercion, and STI/HIV risk)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Human Trafficking (HT)/exploitation?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does your health center have a workflow that outlines each staff member's role in IPV/HT/E response?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Are there sample wording, scripts, prompts, questions, or information on medical/health history/risk assessment forms or EHR for staff to:

Explain to patients why you are discussing IPV/HT/exploitation?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Inform patients about confidentiality and limits of confidentiality (any mandated reporting requirements)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Educate patients about health impact of IPV/HT/exploitation?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Discuss resources available to patients (including hotlines, advocates) to stay safe in an unhealthy or abusive relationship?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do your protocols instruct providers to educate about the possible intersection with IPV/HT/exploitation during every visit?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Throughout this document, we refer to assessment—rather than screening—for intimate partner violence and human trafficking/exploitation. Screening refers to stand alone questions or a self-administered checklist, while assessment includes conversation with the provider that includes anticipatory guidance on healthy relationships, direct questions about IPV/HT/exploitation, and harm reduction strategies and a warm referral to victim advocacy services if abuse is disclosed.*

PRIVACY/CONFIDENTIALITY POLICIES AND PROTOCOLS

The following policies are essential for ensuring survivors have access to private, safe, and confidential health care.

Does your health center:	Yes	No	Planned	N/A	Don't Know
Provide patients with a written explanation of confidentiality and limits of confidentiality when they check-in?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have a policy to <i>routinely see patients alone</i> (without family members, partners, etc.)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have a policy to <i>ensure that each patient is seen alone</i> (without friends or family) for at least a portion of the visit to talk about violence?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have a policy to use professional language interpreters for non-English speaking patients?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have a policy that family members or friends may not be used for interpreting for patients?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have a privacy screen on the computer to protect the contents of the electronic health record from being viewed by others?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

CONFIDENTIALITY AND ELECTRONIC HEALTH RECORD

In the era of Open Notes, special vigilance, policies, and protocols are needed to ensure that a practice adheres to protecting the privacy and confidentiality of survivors.

	Yes	No	Planned	N/A	Don't Know
Does your setting currently utilize any of the following practices to ensure safety and confidentiality related to the electronic health record (EHR) when IPV is discussed and identified?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Documentation in a secure note	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Education for providers around where is safe in the EHR to document (including where and how to document confidential psychosocial assessments)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Enable limited access to online patient portal	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Enable limited access to the child's EHR	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ask the survivor what can be documented	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Confirm the phone number on file is the survivor's	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Document safety plans - such as safe ways to contact the survivor, ensuring that survivor location and demographic information are not released	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

UNIVERSAL EDUCATION

As an alternative to or to be done in conjunction with mandated screening, universal education provides all patients, regardless of disclosure of IPV/HT/E with information and resources concerning relationships and the impact of violence on health.

	Yes	No	Planned	N/A	Don't Know
Do providers discuss IPV/HT/exploitation with patients during EVERY visit?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do staff offer universal education with two palm-size safety cards with information about how violence can impact health during EVERY visit?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do staff safely offer IPV/HT/exploitation resources mixed with other resources during telehealth appointments?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do staff offer universal education, such as 211, via telehealth appointments?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

DOCUMENTATION

On the medical/health history form(s)/EHR are the following steps documented?					
	Yes	No	Planned	N/A	Don't Know
Two palm-size safety cards offered and discussed (for telehealth visits: 211 referrals, offer and discussion of infographic, text message, digital safety card)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Harm reduction strategies were shared	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Referral to a victim service agency or connection to advocate provided	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

INTERVENTION STRATEGIES

Health centers play a critical role in supporting survivors. Ensuring that staff and providers have sample scripts and relevant resources is essential to providing survivors with the resources they need.					
Does your staff:					
	Yes	No	Planned	N/A	Don't Know
Have sample wording or scripts about what to say and do when a patient discloses IPV and/or HT/exploitation?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have sample or scripted tools and instructions on how to offer harm reduction strategies for patients who disclose IPV or HT/exploitation?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Know an advocate or counselor who can provide immediate follow-up with a patient who discloses IPV or HT/exploitation?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Know the national hotlines and how they can support underserved or minority communities (e.g. non-English/Spanish speakers, Native American, hearing impaired, LGBTQIA+ patients)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have a safe place where the patient can use a phone at your health center to call a national hotline or to talk to a local advocate?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Have a partnership with a legal service provider that you can refer patients to?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do your staff have resource lists that:					
	Yes	No	Planned	N/A	Don't Know
Identify referrals and resources such as shelters, legal, advocacy, for patients who disclose <u>IPV</u> ?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Identify referrals and resources such as shelters, legal, advocacy, for patients who disclose <u>HT/exploitation</u> ?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Identify referrals and resources that are specifically relevant to your community's underserved population(s)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Include a contact person for each referral agency?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Who is the staff person responsible for updating these lists?					
Are these lists updated at least once a year?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

FORMAL PARTNERSHIPS WITH COMMUNITY AGENCIES

Community health centers and domestic violence advocacy programs are natural partners given their shared mission to improve the health, wellness, and safety of their clients and to prevent violence before it begins. Including each other as part of your multidisciplinary care teams is a crucial step in supporting both staff as well as intimate partner violence (IPV) and human trafficking (HT) survivors in your community.

	Yes	No	Planned	N/A	Don't Know
Does your setting have any formalized partnership agreements such as a Memorandum of Understanding (MOU), with hospital or community-based IPV agencies to facilitate referrals?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does your setting partner with any culturally specific community-based organizations that can provide IPV services?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

NETWORKING AND SUPPORT

Are there any community health center staff who are especially skilled/comfortable dealing with IPV and HT/E whom other staff can turn to for help?

Yes No

If yes, please include staff title/position:

Do your protocols advise staff on what to do if they do not feel comfortable or adequately skilled to help a patient when IPV or trafficking/exploitation is disclosed? (Example: Can staff 'opt out' if they are survivors of or currently dealing with personal trauma?)

Yes No

Do any of your staff participate in a local domestic violence or sexual assault response team (SART) task force or related subcommittee?

Yes No Don't know

If yes, please identify staff and describe task force/subcommittee:

Do you have staff trained as forensic examiners for example SANEs or SANE-Ps?

Yes No Don't know

If yes, please identify staff and describe task force/subcommittee:

Do any of your staff participate in a local anti-human trafficking task force or related subcommittee?

Yes No Don't know

If yes, please identify staff and describe task force/subcommittee:

PROVIDER AND STAFF TRAINING

Routine training for staff and providers is essential for ensuring that providers receive support and resources in line with the health center’s protocol and policy.

	Yes	No	Planned	N/A	Don't Know
Do providers and staff receive training on IPV as part of new hire orientation?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do staff regularly receive training on IPV after new hire orientation?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Within the last year, have staff and providers at your setting received IPV-specific trainings from the following:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
DV agencies or shelter or rape crisis staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Youth services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Child protective services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Legal advocacy/legal services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Law enforcement	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

STAFF SUPPORT AND SAFETY

Recognizing that many health center staff may be survivor’s themselves, it is critical to ensure that staff have the support they need to feel safe.

Does your health center:

	Yes	No	Planned	N/A	Don't Know
Have a workplace protocol for what to do if a staff person is experiencing IPV/HT/exploitation?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have a protocol for what to do if a perpetrator is on-site and displaying threatening behaviors or trying to get information?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide individual clinical supervision for staff where they can discuss any concerns/ discomfort related to IPV/HT/exploitation cases?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Provide other types (reflective practice group, group supervision, case presentation) of opportunities for staff to discuss any concerns relating to difficult cases?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide opportunities for staff to participate in mindfulness-based interventions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have a buddy system or internal referral for staff to turn to for assistance when they are overwhelmed or uncomfortable addressing violence with a patient?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have an employee assistance program (EAP) that staff can access for help with current or past victimization?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If your health center has an MOU with a local DV organization, does it specify the provision of support for health center staff by DV staff for handling cases of IPV/HT/exploitation?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Invest in employee well-being to increase staff resilience and self-care?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

DATA AND EVALUATION

In line with the new UDS measures on IPV and HT, health centers must collect data regarding patients experiencing IPV and HT. Several best practices exist to maintain confidentiality, privacy, and safety of survivors while collecting data (see section on Confidentiality and Electronic Health Record).

Does your health center:

	Yes	No	Planned	N/A	Don't Know
Record the number of patients assessed for <u>IPV</u> ?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Record the number of patients assessed for <u>HT/exploitation</u> ?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Record the number of patients who disclose <u>IPV</u> ?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Record the number of patients who disclose <u>HT/exploitation</u> ?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Record the number of patients who are suspected or confirmed to be survivors of IPV?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Record the number of patients who are suspected or confirmed to be trafficked or exploited for the UDS report?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Record the number of times that referrals and resources were discussed with patients?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Record the number of referrals made to IPV/HT/exploitation victim advocacy services to track referrals and outcomes, key health outcomes, and communication between organizations?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Record use of longer-acting contraceptives among patients experiencing reproductive coercion?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Record other health promotion and safety strategies offered to patients experiencing IPV/HT/exploitation?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Discuss with patients where and how their confidential information will be handled?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do any of your patient satisfaction surveys include any questions soliciting patient's opinions about assessment and intervention strategies for IPV/HT/exploitation?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide regular (at least annual) feedback to providers about their performance regarding IPV/HT/exploitation assessment?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Annually review all health center protocols relating to IPV/HT/exploitation (both patient and staff related)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

ENVIRONMENT AND RESOURCES

Your health center can provide resources such as brochures or safety cards in the waiting area, bathrooms, or exam rooms.

Does your health center have any of the following?

	Yes	No	Planned	N/A	Don't Know
Brochures or information about IPV that patients can take	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Brochures or information about HT/exploitation that patients can take	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Brochures, cards, information for patients about how violence exposure affects children	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Brochures or posters offered in languages other than English that reflect those spoken by your patients	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Brochures or posters that visually reflect the diverse backgrounds of patients served	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Posters about IPV and HT/exploitation displayed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adolescent focused brochures, cards or information about adolescent relationship abuse	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information specific to LGBTQIA+ violence	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Brochures/cards/posters placed in an easily accessible location (like bathrooms)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<p>Has your health center adapted materials to make them more culturally relevant for your patient population?</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>If yes, please describe:</p>					
<p>Who is responsible for stocking and ordering materials including safety cards and posters?</p> <p>Please identify staff by title:</p>					
<p>Does your health center sponsor any client or community education to talk about healthy relationships or indicators of abuse?</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>If yes, please describe:</p>					

ADOLESCENT CONSIDERATIONS

Adolescent Relationship Abuse (ARA), Human Trafficking (HT), and Exploitation (E) pose significant physical and mental health challenges for adolescents. Several key considerations should be taken into account to ensure that your protocol is inclusive of the special health, privacy, and confidentiality needs of patients who are minors.

Does your health center:

	Yes	No	Planned	N/A	Don't Know
Have a written policy to address ARA experienced by adolescent and young adult patients in the practice setting?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have mandatory training for ARA in the pediatric healthcare setting including maintaining confidentiality in the electronic health record?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Written protocols on safe, client-centered reporting to child and adult protective services when applicable to your state?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Educate all telemedicine providers to recognize that telemedicine visits are not private and offer in-person follow up visits to discuss any sensitive concerns?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have a practice to ask other adults to leave the room for any assessment or discussions around ARA?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have adolescent specific safety cards with information on ARA and health impacts?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Require all providers discuss ARA and healthy relationships with adolescent patients at every visit?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Know your community's youth-relevant services and how they can support vulnerable youth in particular - runaway youth, youth experiencing homelessness, and youth who are sexual and gender minority?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do any of your staff participate in a local adolescent violence prevention task force, anti-trafficking taskforce, or related subcommittee (Title IX department, youth-led organizing, PTA athletics)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

CAREGIVER CONSIDERATIONS

There are several considerations to take into account to ensure confidentiality and privacy if the patient is a parent or caregiver.

Does your health center:

	Yes	No	Planned	N/A	Don't Know
Does your setting currently have a practice to not discuss IPV in front of verbal children?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does your setting have a safe place for children to go while the provider is discussing IPV with the parent/caregiver?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does your setting have a private place to discuss IPV with parents/caregivers?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does your setting currently have a practice to not discuss IPV with other adults in the room?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does your setting currently have a practice to ask other adults to leave the room for any assessment or discussions around IPV?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

INVOLVING CHILD PROTECTIVE SERVICES

State requirements vary regarding need to notify child protective services when a caregiver discloses experiencing IPV. Training for providers and staff are critical to ensuring that survivor and child safety are not compromised when involving child protective services.

	Yes	No	Planned	N/A	Don't Know
Does your setting have a practice to assess for child safety if their caregiver is experiencing IPV?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does your setting encourage providers to inform caregivers of mandated reporting requirements prior to offering universal education and assessment for IPV?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does your setting provide education to providers and staff on filing a mandated report to child protective services in the context of IPV?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does your setting currently have a practice to encourage providers to inform the survivor when a mandated report needs to be filed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does your setting currently have a practice to encourage providers to offer the survivor an opportunity to help file the mandated report?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does your setting have a practice to offer resources to survivors when a report is filed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Scoring Guide

For each section add up the number of times you answered “Yes”. Fill in the table below. Areas with lower scores are identified as areas for improvement. See the attached list of key resources to begin working towards implementing each recommendation.

Recommendation Category	Number of Times “Yes” Answered	Total Number of Questions
Policies and Protocols		9
Privacy and Confidentiality Policies and Protocols		6
Confidentiality and Electronic Health Record		8
Universal Education		4
Documentation		3
Intervention Strategies		11
Formal Partnerships with Community Agencies		2
Networking and Support		5
Provider and Staff Training		8
Staff Support and Safety		8
Data and Evaluation		14
Environment and Resources		11
Adolescent Considerations		9
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What tools and support do you need to strengthen your health center’s response to IPV/HT/exploitation? Please send ideas and questions to healthpartners@futureswithoutviolence.org or complete this [online form](#).

Areas for Improvement

Next Steps

Additional Comments and Observations

Key Resources

Example health center IPV/HT/E protocol: <https://ipvhealthpartners.org/wp-content/uploads/2021/07/FUTURES-CHC-Protocol-June-30-2021-FINAL.pdf>

Example workflow: https://ipvhealthpartners.org/wp-content/uploads/2017/02/Final-Patient_client-workflow.pdf

Sample Memorandum of Understanding: <https://www.futureswithoutviolence.org/wp-content/uploads/MOU-Template-Final-2021.pdf>

Building Sustainable and Fruitful Partnerships: <https://ipvhealthpartners.org/wp-content/uploads/2021/01/Building-Fruitful-Partnerships-Handout-COVID.pdf>

Staff Support Resources: https://www.odvn.org/wp-content/uploads/2020/04/JustBreathe_finalnocrops.pdf

Safety Cards: <https://www.futureswithoutviolence.org/?s=safety+card#chev589>

Privacy Principles for Protecting Survivors of Intimate Partner Violence: https://ipvhealthpartners.org/wp-content/uploads/2021/09/Privacy-Principles-for-Protecting-Survivors_Final.pdf

Recommendations for Documentation: <http://ipvhealthpartners.org/wp-content/uploads/2017/02/Documentation.pdf>

CUES Intervention: <https://ipvhealthpartners.org/wp-content/uploads/2021/01/CUES-graphic-1.12.21.pdf>

Adolescent Health Clinical Guidelines: <http://ipvhealthpartners.org/wp-content/uploads/2017/02/FINAL-Adolescent-Health-Guidelines-1.pdf>

Reproductive Health Clinical Guidelines: <http://ipvhealthpartners.org/wp-content/uploads/2017/02/FINAL-Reproductive-Health-Guidelines-1.pdf>

Guide for Telehealth: <https://ipvhealthpartners.org/wp-content/uploads/2020/06/Telehealth-IPV-and-Trafficking-Packet-6.8.20.pdf>

LGBTQIA+ Youth Toolkit: <https://healthpartnersipve.org/wp-content/uploads/2021/09/Supporting-LGBTQIA-Youth-Who-Have-Experienced-Trafficking.pdf>

Training Resources (including slides, videos, and graphics): <https://ipvhealthpartners.org/train/>

Workplaces Respond to Domestic Violence : <https://www.workplacesrespond.org/>

Online toolkit: www.IPVHealthPartners.org and FAQs: <https://ipvhealthpartners.org/faqs/>

To order the resources mentioned in this tool and others, please visit Health Partners on IPV + Exploitation <https://healthpartnersipve.org/> and the National Health Resource Center on Domestic Violence: <https://store.futureswithoutviolence.org>.