



Health Centers and Patient Violence Prevention

*Centros de Salud y Prevención
de la Violencia del Paciente*



National Center for Farmworker Health &
Health Partners on IPV + Exploitation

*Centro Nacional para la Salud del Trabajador Agrícola y a
los Socios de Salud en Violencia de Pareja y Explotación*

HEALTH PARTNERS
ON IPV + EXPLOITATION

January 18, 2023/ 18 de Enero del 2023

Organizers and Moderators

Organizadores y Moderadores



Sylvia Vittone Gomez
Stream Forum & Distance Learning Coordinator
National Center for Farmworker Health

Important Reminders

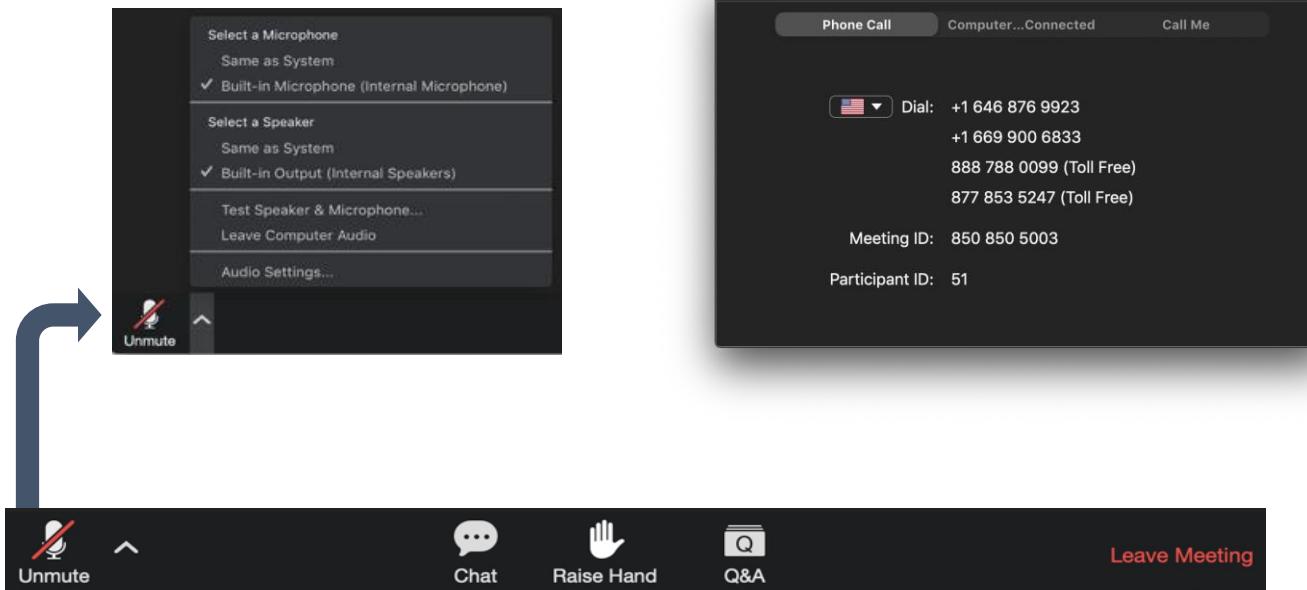
Recordatorios Importantes

- This webinar will last approximately 1 hour.
- For technical issues, please send a chat to Sylvia Gomez, organizer.
- This session will be recorded.
- The recording and electronic copy will be available within a week of the webinar.
- You will receive an email very soon after this webinar asking for your evaluation of this training session. Your feedback is greatly appreciated.

- *El seminario web durará aproximadamente una hora.*
- *Para problemas técnicos, envíe un mensaje de chat a Sylvia Gomez, organizador.*
- *Esta sesión será grabada.*
- *La grabación y la copia electrónica estarán disponibles dentro de una semana del seminario web.*
- *Recibirá un correo electrónico muy pronto después de este seminario web solicitando su evaluación para esta sesión de entrenamiento. Sus comentarios son muy importantes.*

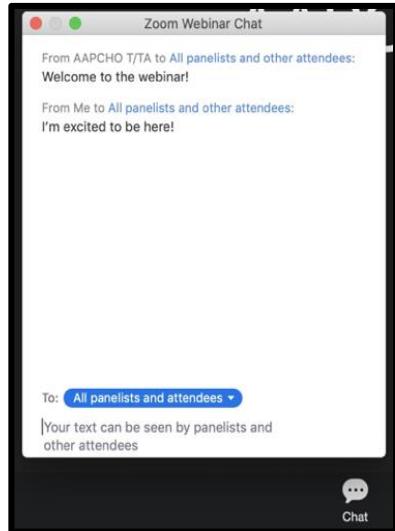
Zoom Housekeeping

Instrucciones de Zoom



Zoom Housekeeping

Instrucciones de Zoom



At any time during the webinar, you can ask questions. Please use the chat feature to send your questions to the panelists. At the end of the webinar, we will answer all questions.



Any questions that cannot be addressed during the webinar will be responded to the participants directly via email.

En cualquier momento durante el seminario web/presentación, puede hacer preguntas. Utilice la función de chat para enviar sus preguntas a los panelistas. Al final del seminario web, responderemos a todas las preguntas.

Cualquier pregunta que no pueda abordarse durante el seminario web se responderá a los participantes directamente por correo electrónico.



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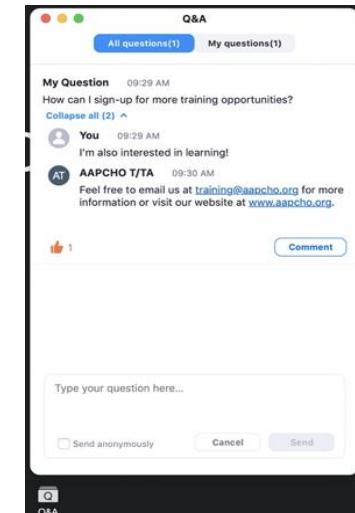
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You can also ask questions using the **Q&A** feature and opt to submit them anonymous if you prefer. The Organizer and Speakers will be moderating and answering these questions throughout the presentation.

Any questions that cannot be addressed during the webinar will be responded to the participants directly via email.

También puede hacer preguntas utilizando la función de preguntas y respuestas (Q&A) y optar por enviarlas de forma anónima si lo prefiere. El Organizador y los Presentadores estarán moderando y respondiendo a estas preguntas a lo largo de la presentación.

Cualquier pregunta que no pueda abordarse durante el seminario web se responderá a los participantes directamente por correo electrónico.

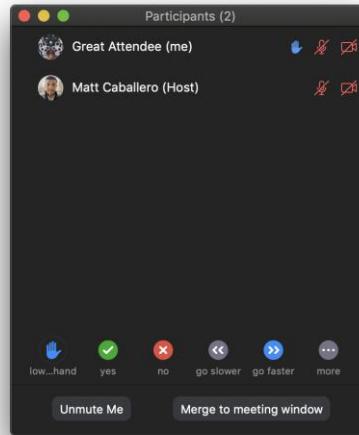


Zoom Housekeeping

Instrucciones de Zoom

You can use the **raise your hand** feature to ask questions or engage in discussion too. Moderators will accept your request and unmute your microphone.

*También puede usar la función **levantar la mano** (**Raise Hand**) para hacer preguntas o participar en discusiones. Los moderadores aceptarán su solicitud y reactivarán su micrófono.*



Today's Speakers

Presentadores de Hoy



Gladys Carrillo, LCSW
Director of Program Services
National Center for Farmworker Health



Kimberly Chang, MD, MPH
Family Physician, Asian Health Services
Consultant, Futures Without Violence
Health Partners on IPV + Exploitation



Mónica Arenas
Program Manager
Futures Without Violence
Health Partners on IPV + Exploitation



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AG Worker Access Campaign

Campaña de Acceso al Trabajador Agrícola

A national initiative to increase the number of Migratory & Seasonal Agricultural Workers & their families served in Community and Migrant Health Centers.

<http://www.ncfh.org/ag-worker-access.html>



Una iniciativa nacional para aumentar el número de Trabajadores Agrícolas Migratorios y de Temporada y sus familias, que son atendidos por Centros de Salud Comunitarios y para Migrantes.

<http://www.ncfh.org/ag-worker-access.html>



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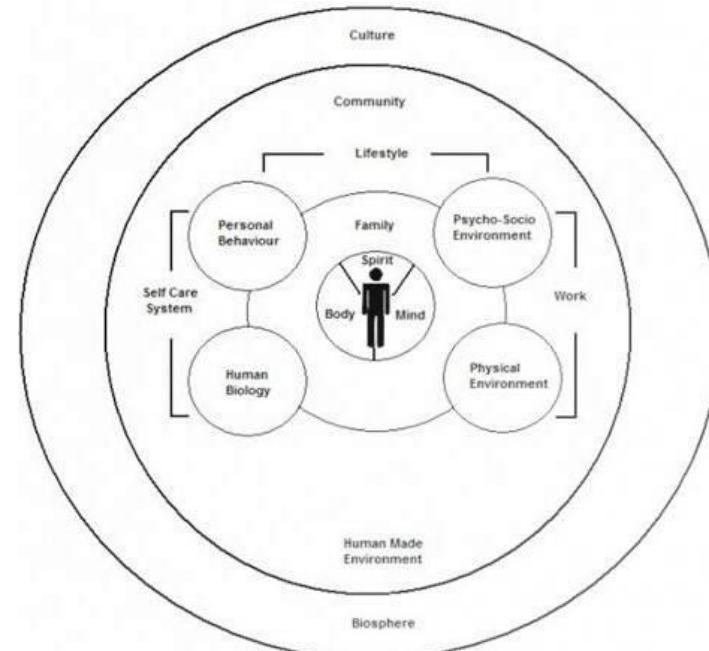
NCFH

Why is access to healthcare important?

¿Porque es importante el acceso a la atención médica?

Access to healthcare impacts a patient's physical, mental, and social well-being.¹

El acceso a la atención médica afecta el bienestar físico, mental y social de un paciente.¹



[© World Health Organization\(WHO\) Definition Of Health - Public Health](#)

Health includes Safety

La salud incluye la seguridad



The health impacts of domestic violence vary and may be physical or psychological, and short or long term.^{2,3}



Los impactos en la salud de la violencia doméstica varían y pueden ser físicos o psicológicos, y a corto o largo plazo.^{2,3}

Violence in Patient Populations

La violencia en poblaciones de pacientes

Violence can impact all patient populations, including farmworkers and the Hispanic/Latino community.

Types of Violence:⁴

- Intimate Partner Violence
- Domestic or Family Violence
- Sexual Violence and Exploitation
- Human Trafficking/ Labor Exploitation

La violencia puede afectar a todas las poblaciones de pacientes, incluidos los trabajadores agrícolas y la comunidad hispana/latina.

*Tipos de violencia:*⁴

- *Violencia de pareja*
- *Violencia doméstica o familiar*
- *Violencia y explotación sexual*
- *Trata de Personas/Explotación Laboral*



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Risks for Farmworkers

Riesgos para trabajadores agrícolas

Agriculture is consistently ranked as one of the three most dangerous occupations in the nation and had the second highest number of reported labor trafficking cases in the United States in 2015.⁵

La agricultura se clasifica constantemente como una de las tres ocupaciones más peligrosas de la nación y tuvo el segundo número más alto de casos de trata laboral reportados en los Estados Unidos en 2015.⁵

Farmworker Demographics⁶

Datos demográficos de trabajadores agrícolas⁶

- **Age:** Average 41 years
- **Gender:** 66% identify as male
- **Ethnicity & Race:** About 83% identify as Hispanic (mostly of Mexican origin)
- **Dependents:** 57% report being married and 50% report having children
- **Income:** Less than \$30,000/year
- **Education:** Average 9th grade
- **Language:** About 77% report Spanish as their primary language
- **Health Care Utilization:** 71% accessed care in last 2 years

Edad: Promedio 41 años

Género: 66% se identifican como hombres

Etnicidad y raza: 77% se identificaron como hispanos (la mayoría de origen mexicano)

Dependientes: el 57% reporta estar casado y el 50% reporta tener hijos

Ingresos: Menos de \$30,000/año

Educación: Promedio 9º grado

Idioma: El 62% informa que el español es su idioma principal

Utilización de la atención médica: el 71% accedió a la atención en los últimos 2 años

Barriers to Health Care for Farmworkers^{7,8,9}

Barreras a la atención de la salud para trabajadores agrícolas^{7,8,9}

- Work life
 - No transportation
 - Limited income
 - Language
 - Limited health and digital literacy
 - Lack of access to technology
 - Limited health care sites
 - Unfamiliar with health benefits or community resources
 - Immigration systems & threat of deportation
- *Vida laboral*
 - *Falta de transporte*
 - *Ingresos limitados*
 - *Idioma*
 - *Nivel de alfabetización de salud y alfabetización digital limitada*
 - *Falta de acceso a la tecnología*
 - *Sitios de atención médica limitados*
 - *No está familiarizado con los beneficios de salud o los recursos de la comunidad*
 - *Sistemas de inmigración y amenaza de deportación*



Impact of Violence on Mental Mental Health

Impacto de la violencia en la salud mental mental

Conditions associated with high levels of stress and/or domestic violence include:^{10,11,12}

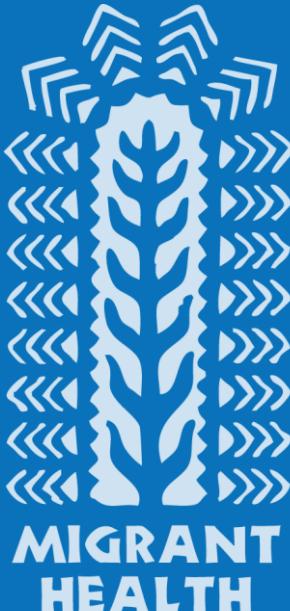
- Anxiety
- Depression
- Substance abuse
- Post-traumatic stress disorder

Condiciones asociadas con altos niveles de estrés y/o violencia doméstica incluyen:^{10, 11,12}

- *Ansiedad*
- *Depresión*
- *Abuso de drogas o alcohol*
- *Trastorno de estrés postraumático*

Farmworker Mental Health^{13,14}

Salud mental entre trabajadores agrícolas 13, 14



Diagnosis	Number of Farmworker Patient with Diagnosis, 2019 <i>Número de pacientes trabajadores agrícolas con diagnóstico, 2019</i>	Diagnóstico
Anxiety disorders, including post-traumatic stress disorder (PTSD)	41,967	<i>Trastornos de ansiedad, incluido el trastorno de estrés postraumático (TEPT)</i>
Other mental disorders, excluding drug or alcohol dependence	33,659	<i>Otros trastornos mentales, excluyendo la dependencia de drogas o alcohol</i>
Depression & other mood disorders	33,107	<i>Depresión y otros trastornos del estado de ánimo</i>

What is Intimate Partner Violence (IPV)?

One person in a relationship is using a **pattern** of methods and tactics to gain and maintain **power and control** over the other person.



- Often a cycle that gets worse over time – not a one time ‘incident’
- Abusers use jealousy, mental health, money and other tactics to be controlling and abusive – not just physical violence

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¿Qué es la violencia de pareja íntima (VPI)?

Una persona en una relación utiliza un **patrón** de métodos y tácticas para obtener y mantener **poder y control** sobre la otra persona.

- Muchas veces un ciclo que empeora con el tiempo–no es un incidente de una vez
- Las personas abusivas usan celos, salud mental, dinero y otras tácticas controladoras y abusivas – no nada más violencia

Trafficking Federal Legal / Criminal Definition

Victims of Trafficking and Violence Protection Act of 2000 (TVPA)

A. Labor Trafficking: The recruitment, harboring, transportation, provision, or obtaining of a person for labor or services, through the use of force, fraud, or coercion for the purpose of subjection to involuntary servitude, peonage, debt bondage, or slavery.

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Tráfico Humano Definición Legal / Criminal Federal

Ley de Protección de las Víctimas de la Trata y la Violencia de 2000 (TVPA)

A. Tráfico Laboral: El reclutamiento, acogida, transporte, provisión u obtención de una persona para trabajo o servicios, mediante el uso de la fuerza, el fraude o la coerción con el propósito de someterla a servidumbre involuntaria, peonaje, servidumbre por deudas o esclavitud.

Trafficking Federal Legal / Criminal Definition (2)

B. Severe Forms of Sex Trafficking: The *recruitment, harboring, transportation, provision, or obtaining* of a person for

- A commercial sex act induced by force, fraud, or coercion,
- Or in which the person induced to perform such act has not attained 18 years of age

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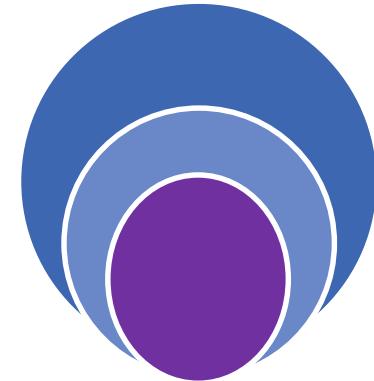
Tráfico Humano Definición Legal Criminal Federal (2)

B. Formas Severas de Trata/Tráfico Sexual: El *reclutamiento, albergar, transportación, provisión, u obtener* a una persona para

- Un acto sexual inducido por fuerza, fraude, o coerción
- O en el cual la persona inducida a cometer este acto no ha cumplido 18 años de edad

Sexual Violence, Sexual Exploitation, Sex Trafficking: A Spectrum of Experiences

Sexual Violence: includes rape, sexual assault, sexual harassment, nonconsensual image sharing, incest, child sexual assault, public masturbation, watching someone engage in private acts without their consent, unwanted sexual contact/touching.



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Violencia Sexual, Explotacion Sexual, Trata/Tráfico Humano: Una Gama de Experiencias

Violencia Sexual: incluye rapto, asalto sexual, acoso sexual, compartir imágenes sin consentimiento, incesto, asalto sexual de menores, masturbación pública, ver imágenes de actos privados sin consentimiento, contacto sexual/tocar no deseado.

Sexual Violence, Sexual Exploitation, Sex Trafficking: A Spectrum of Experiences (2)

Sexual Exploitation: Actual or attempted abuse of a position of vulnerability, power, or trust, for sexual purposes, including, but not limited to, profiting monetarily, socially or politically from the sexual exchanges

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Violencia Sexual, Explotacion Sexual, Trata/Tráfico Humano: Una Gama de Experiencias (2)

Explotación sexual: Actual o atento de abuso de posición de vulnerabilidad, poder, o confianza, para metas sexuales, incluyendo, pero no limitado a, ganancias monetarias, socialmente o políticamente de los intercambios sexuales

Labor Exploitation, Labor Violations, Labor Trafficking: A Spectrum of Experiences (3)

Labor exploitation: an employer unfairly benefits from employee's work. Labor exploitation is not a legal term—in fact, not all forms of labor exploitation are illegal.

Adapted with permission from Morgan Baskall and Patricia Medige, Colorado Legal Services. "The Intersection of Labor Exploitation and Human Trafficking", Laboratory to Combat Human Trafficking. January 29, 2020. <https://www.combathumantrafficking.org/blog/2020/01/29/labor-trafficking/> (Accessed December 18, 2021)

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Explotación laboral, violaciones laborales, tráfico laboral: Una Gama de Experiencias (3)

Explotación laboral:

un empleador se beneficia injustamente del trabajo del empleado. Explotación laboral no es un termino legal – de hecho, no todas las formas de explotación laborales son ilegales.



Labor Exploitation, Labor Violations, Labor Trafficking: A Spectrum of Experiences (4)

Labor violation: a legal term used when employers violate federal, state, or municipal laws related to worker treatment, workplace safety or record keeping requirements.

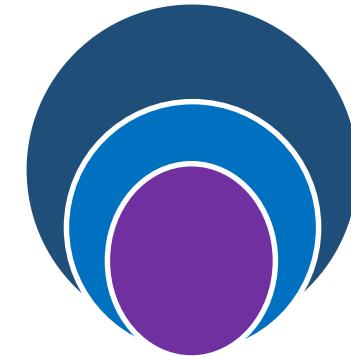
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Explotación laboral, violaciones laborales, tráfico laboral: Una Gama de Experiencias (4)

Violación laboral:

un término legal utilizado cuando los empleadores violan las leyes federales, estatales o municipales relacionadas con el trato de los trabajadores, la seguridad en el lugar de trabajo o los requisitos de mantenimiento de registros.



Similar or Intersectional Dynamics IPV/HT

- Physical and sexual violence
- Restrictions on freedom of movement, control
- Isolation
- Financial control
- Intimidation, fear
- Fostering of drug and alcohol dependencies due to their situations

It is not uncommon in federal trafficking prosecutions for the trafficker to be the husband, boyfriend, or romantic partner of the victim.

(Human Trafficking Legal Center, 2018)

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Dinámicas similares o Interseccional (VPI/T)

- Violencia física y sexual
- Restricciones en libertad de movimiento, control
- Aislamiento
- Control financiero
- Intimidación, temor
- Fomentar dependencias de drogas y alcohol basado en sus situaciones

No es fuera de lo común en casos federales de enjuiciamiento de trata, que el traficante sea el esposo, novio, o pareja romántica de la víctima.

Traumatic Brain Injury and Strangulation

Studies show a range of **40%-91%** of women experiencing IPV have incurred a traumatic brain injury (TBI) due to a physical assault (Campbell, 2018)



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Lesión cerebral traumática y estrangulamiento

Los estudios muestran que entre el 40 % y el 91 % de las mujeres que experimentan VPI han sufrido una lesión cerebral traumática (TBI, por sus siglas en inglés) debido a una agresión física (Campbell, 2018)

Perinatal, Reproductive, and Sexual Health

- IPV is linked to an increased likelihood for rapid repeat and unintended pregnancy
- Trafficking survivors are more at risk for sexual health complications and forced/unsafe terminations of pregnancy
- Women disclosing physical abuse were 3 times more likely to have an STI

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Salud Perinatal, Reproductiva y Sexual

- VPI esta asociada en el incremento y la probabilidad de embarazos rápidos y no deseados
- Sobrevivientes de trata/tráfico humano están en un riesgo más alto de complicaciones de salud sexual y terminaciones de embarazo forzadas/inseguras

Why might a survivor choose not to disclose IPV/HT when screened or asked by a health care provider?

- Shame, judgement, stigma
- Fear, threats
- Fear of systems/police involvement
- Afraid children can be taken away
- Lack of awareness of victim status and rights
- Lack of knowledge of U.S. laws
- Language barriers and illiteracy

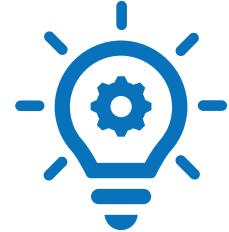
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¿Por qué un sobreviviente podría optar por no revelar VPI/T cuando un proveedor de atención médica le evalúa o se le pregunta?

- Vergüenza, juicio, estigma
- Miedo, amenazas
- Miedo a la participación de los sistemas/policía
- Miedo a que se lleven a los niños
- Falta de conocimiento del estatus legal y derechos de las víctimas
- Falta de conocimiento de las leyes de los Estados Unidos
- Barreras lingüísticas y analfabetismo

Rethinking Screening

Screening contributes to health inequities



- Low disclosure rates
- Not survivor centered
- Resources offered only based on a patient's disclosure
- Missed opportunity for prevention education

What if disclosure/identification is no longer the goal?

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Repensar la Detección

La detección contribuye a las inequidades en salud

- No centrado en el sobreviviente
- Recursos ofrecidos sólo en base a la divulgación del paciente
- Oportunidad perdida para la educación preventiva

¿Qué pasa si la divulgación/identificación ya no es el objetivo?



Universal Education

Universal Education Provides an opportunity for clients to make the connection between violence, health problems, and risk behaviors.

* If you currently have IPV/HT screening as part of your health center requirements: we strongly recommend first doing universal education.

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Educación Universal

La Educación Universal brinda una oportunidad para que los pacientes hagan la conexión entre la violencia, los problemas de salud y los comportamientos de riesgo.

** Si actualmente tiene exámenes de detección de VPI/TH como parte de los requisitos de su centro de salud: le recomendamos enfáticamente que primero haga educación universal.*

CUES: An Evidence-based Intervention

CUES: Una Intervención Basada en la Evidencia

- Confidentiality
- Universal Education
- Empowerment
- Support



- *C Confidencialidad*
- *U Educación Universal*
- *E Empoderamiento*
- *S Apoyo*



C: Confidentiality

See patient alone, disclose limits of confidentiality

UE: Universal Education +Empowerment

Normalize activity. Make the connection—open the card and do a quick review

S: Support

Offer support

C: Confidencialidad

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1. Aumentar la oportunidad de seguridad y privacidad
2. Normalizar las conversaciones sobre la ansiedad, el estrés en las relaciones, el estrés familiar
3. Asegurar que el 80% de los sobrevivientes que dicen "no" en las herramientas de detección de IPV y las personas que actualmente no están experimentando abuso tengan acceso a apoyo e información
4. Usar el altruismo para aumentar la conexión y promover la sanación
5. Saber cómo responder cuando alguien divulga sus experiencias

**UE: Educación
Universal y
Empoderamiento**

S: Apoyo



C: “We always see patients alone”

- Before implementing CUES, establish a clinic-wide policy to see patients alone for part of every visit.
- Post a sign in waiting rooms and exam rooms that reads:



NEW CLINIC POLICY:

For privacy compliance, every patient will be seen alone for some part of their visit.

Thank you for your help.

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C: “Siempre vemos a los pacientes solos”

- Antes de implementar CUES, establezca una política en toda la clínica para ver a los pacientes solos en parte de cada visita.
- Ponga un rotulo en salas de espera sobre la política de ver al paciente a solas en una parte de la consulta.

C: Traditional Script for Disclosing Limits of Confidentiality



"Before I get started, I want you to know that everything here is confidential, meaning I won't talk to anyone else about what is happening unless you tell me that you are being hurt physically or sexually by someone, or planning to hurt yourself."

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C: Confidencialidad – ejemplo de guión de limitaciones

"¿Tienes un espacio privado en tu casa (¿o afuera?) donde podamos hablar?... Solo un recordatorio de que su información médica es confidencial, eso no cambia solo porque no estamos en persona. No compartiré nada de lo que hablemos aquí fuera del equipo de atención médica a menos que me digas que tus hijos están siendo lastimados o que te vas a lastimar a ti mismo".



UE: Universal Education about IPV

“I’m giving two of these cards to all of my patients. They talk about relationships and how they affect our health. Take a look, and I’ve also included one for a friend or family member. On the back of the card there are resources you can call or text, and you can always talk to me about how you think your relationships are affecting your health. Is any of this a part of your story?”

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UE: Educación Universal sobre VPI

“Empecé a dar dos de estas tarjetas a todos mis pacientes. Hablan sobre relaciones y como afectan nuestra salud. Míralas, también incluí una para una amiga o familiar. Atrás de la tarjeta hay recursos que puedes contactar. Puedes hablar conmigo de como piensas que tus relaciones están afectando tu salud. ¿Alguna parte de la tarjeta refleja tu historia?”

UE: Universal Education about HT and Exploitation

“Many people are also feeling pressure around money and paying rent or bills—sometimes others take advantage of people for work and also for sex—so we’re sharing information about resources that are available if you find yourself in a situation like this. Can I give you unemployment resources, housing and food support, and other things to share if you know someone who needs it?”

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UE: Educación Universal sobre TH y Explotación

“Muchas personas también sienten presión en torno al dinero y el pago del alquiler o las facturas, a veces otras se aprovechan de las personas por trabajo y también por sexo, por lo que estamos compartiendo información sobre los recursos que están disponibles si se encuentra en una situación como esta. ¿Puedo darle recursos de desempleo, vivienda y apoyo alimentario, y otras cosas para compartir si conoce a alguien que lo necesita?”

Important Reminder



**Disclosure is not the goal
AND
Disclosures do happen!**

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RECUERDE:

***¡la meta no es la divulgación, sino informar y orientar!
Personas sí comparten aveces.***

S: Providing a “Warm” Referral

When you connect a patient to a local DV program it makes all the difference. (*Maybe it's not safe for them to use their own phone*).

“If you would like, I can put you on the phone right now with [name of local advocate], and they can help you make a plan to be safer.”

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S: Apoyo

- 1. Ofrecer gratitud a los pacientes por compartir su historia*
- 2. Hacer conexiones cálidas con los servicios de apoyo (irequiere un aliado!)*
- 3. Ofrecer estrategias de seguridad y bienestar*
- 4. Abogar por políticas que reduzcan la vulnerabilidad de los sobrevivientes de violencia y sus familias.*



Farmworker Safety Card Tool

*Tarjeta de Apoyo para trabajadores
agrícolas*

A New Safety Card from Health Partners on IPV + Exploitation and Alianza Nacional de Campesinas



Recursos
Es posible que también haya otros recursos gratuitos o de bajo costo disponible para brindarte apoyo en materia de salud, vivienda, seguridad, y asuntos legales.
Los números en esta tarjeta son un buen punto de partida.

Con esta persona puedes crear un plan sobre:

- ✓ Cómo cuidarte a tí misma y a tu familia.

Hay veces que...

MI PAREJA O LA PERSONA QUE ESTOY VIENDO:

- ¿Me hace sentir mal sobre mi misma o mi salud?
- ¿Me siento cómoda al hablar con mi pareja sobre mis sentimientos y mi salud?
- ¿Me siento apoyada a pasar tiempo con mi familia y amistades?

Tu mereces amabilidad

MI PAREJA:	YO:
<input type="checkbox"/> ¿Apoya y respeta mis decisiones?	<input type="checkbox"/> ¿Me siento cómoda al hablar con mi pareja sobre mis sentimientos y mi salud?
<input type="checkbox"/> ¿Apoya mi independencia y vela por mi bienestar?	<input type="checkbox"/> ¿Me siento apoyada a pasar tiempo con mi familia y amistades?

Una Tarjeta de Apoyo de Aliados de Salud en Contra de la Violencia de Pareja Íntima y la Explotación de Personas y Alianza Nacional de Campesinas

Use the Card to Promote Prevention and Support Survivors

There are many reasons why someone might not feel comfortable sharing their experiences about abuse or exploitation with their healthcare provider or a community advocate. Providing information to all patients about IPV ensures that all survivors receive information about supportive services – now or if they, or a friend or relative ever need support now or in the future.

How to use the safety card tool:

FOR COMMUNITY ADVOCATES, open the card to find information to help facilitate conversations about healthy and unhealthy relationships, and how they impact our health. The card includes information about how to locate a community health center in your area. You can also add information on the back of the card with information about resources in your community, such as housing, food, legal assistance or other supportive services.

FOR HEALTH CARE STAFF, the safety card tool can be used as part of the “CUES Intervention”, an approach to prevent IPV through universal education. “CUES” is an acronym that stands for Confidentiality, Universal Education, Empowerment, and Support.

CONFIDENTIALITY
Meet with patients alone for part of every visit when providing universal education and share the limits of confidentiality at the start of the conversation.

UNIVERSAL EDUCATION
Universal education is when information about health and unhealthy relationships is provided to all patients, regardless of whether they share their own experiences with IPV.

EMPOWERMENT
Offering individuals two cards can help make conversations about health and IPV feel more relaxed; one card is for them to keep and the other may be shared with a friend, or relative in their life.

SUPPORT
If a survivor does disclose violence or abuse, validate what you heard, share some kind words and offer a warm referral to a supportive resource in the community.

The back of the card includes national telephone numbers that offer relationship help and other supportive services

Adapt the card for your community:

Many survivors of IPV or exploitation find support from trusted community-based organizations or domestic violence programs that might provide assistance. Use a sticker or write the information for local services in your community on the blank space on the back panel of the card.

How to order this tool:

1. Please follow this link: <https://healthpartnersipve.org/futures-resources/farmworkertool/>
2. Complete the form "Order Hard Copies Here"
3. It can take up to three weeks to receive the materials
4. If you any questions, please email: healthpartners@futureswithoutviolence.org

What is a community health center?

Health centers are community-based and patient-directed organizations that deliver comprehensive, high-quality, primary health care services. They provide services regardless of patients' ability to pay and charge for services on a sliding fee scale.

Health centers also often integrate access to pharmacy, mental health, substance abuse, and oral health services in areas where economic, geographic, or cultural barriers limit access to affordable health care services.

Use the QR code on the safety card to find a community health center near you.



SALUD, SANACIÓN Y RELACIONES SALUDABLES
Una Tarjeta de Apoyo de Aliados de Salud en Contra de la Violencia de Pareja Intima y la Exploitación de Personas y Alianza Nacional de Campesinas

HEALTH PARTNERS ON IPV + EXPLOITATION

Aliados de Salud en Contra de la Violencia de Pareja Intima y la Exploitación de Personas, un proyecto de Futuros Sin Violencia, Junto a Alianza Nacional de Campesinas, crearon esta tarjeta de apoyo como recurso basado en la violencia intima de pareja y acceso a atención médica. La tarjeta de apoyo brinda información sobre relaciones saludables y no saludables, su impacto en la salud y recursos de apoyo.

Este recurso se creó en colaboración con líderes comunitarios de las comunidades y pueden ser usados por proveedores de atención médica, defensores de la comunidad, sobrevivientes de violencia de pareja intima, y otras personas incluyendo amistades y familiares.

En el transcurso de varios meses, Alianza y Aliados de Salud en Contra de la Violencia de Pareja Intima y la Exploitación de Personas, con el apoyo de las líderes campesinas de todo el país, desarrollaron esta nueva herramienta de apoyo, adaptando los recursos existentes de la tarjeta de apoyo de Futuros Sin Violencia.

Desarrollado en Colaboración con Líderes Campesinas
Esta tarjeta no podría ser posible sin el liderazgo, la capacidad, experiencia y abogacía de las líderes campesinas de todo el país. Durante la pandemia, Alianza y sus socias brindaron apoyo directo a la comunidad campesina. Ellas, que tienen mucha confianza de sus comunidades, entendieron que las experiencias de violencia doméstica podrían impedir que algunas personas accedieran servicios relacionados con el COVID-19, apoyo y/o atención médica.

“Esta tarjeta de apoyo es una guía y recurso poderoso para que campesinas lleguen a otros trabajadores agrícolas. Contiene información a dónde acudir cuando las mujeres lo necesiten.” – Alianza Nacional de Campesinas

<https://healthpartnersipve.org/futures-resources/farmworkertool/>

MEMORANDUM OF UNDERSTANDING

This agreement is made by and between [COMMUNITY HEALTH CENTER (CHC)] and [DOMESTIC VIOLENCE (DV)/SEXUAL ASSAULT (SA)/HUMAN TRAFFICKING (HT) AGENCY/COMMUNITY-BASED ORGANIZATION (CBO)] to promote health and safety outcomes for patients/clients who have experienced domestic/sexual violence and/or human trafficking/exploitation. The purpose of this work is to strengthen collaboration between staff from both entities and promote bidirectional warm referrals for clients/patients and staff. [ADD IN ADDITIONAL VALUES OR ACTIONS i.e. to exchange information, education and training; coordinate services including health center enrollment and transportation; develop health care policies to support patients experiencing DV/SA/HT and reduce barriers to health care for clients within DV/SA/HT/CBO advocacy programs; provide mutual collaboration and trainings, partner on grants/funding, etc.].

[Use this space to provide a brief description of each partner agency].

The parties above and designated agents have signed this document and agree that:

- 1) Representatives of [DV/SA/HT/CBO Agency] and [community health center] will meet each other in-person or via video/phone at least once at the inception of this collaboration to understand the services currently provided by their respective programs and to discuss needs, goals, and next steps.
- 2) Representatives of [DV/SA/HT/CBO Agency] and [community health center] will continue to meet between [date] and [date] [list frequency and meeting location/format and recurring schedule, as possible].
- 3) [Community health center] will hold the following roles and responsibilities: [list the responsibilities and role of the health center—i.e. training DV/SA/HT/CBO advocates on health center services and health enrollment for new patients, and supplemental/refresher trainings as needed; serving as a primary health care referral for clients referred by the DV/SA/HT/CBO program; drafting and reviewing IPV/HT policies and procedures; offering health education, enrollment support, or resources to clients in DV/SA/HT/CBO programs; etc.].
- 4) [DV/SA/HT/CBO Agency] will hold the following roles and responsibilities: [list the responsibilities and role of the DV/SA/HT/CBO agency—i.e. training health center providers and staff on DV/HT dynamics and community supports and supplemental/refresher trainings as needed; serving as a primary referral for health center patients or staff in need; drafting and reviewing policies; offering DV/SA/HT advocacy support onsite at health centers or virtually via telehealth etc.; tabling materials/resources at health fairs or other health events/virtual events; etc.].
- 5) [Community health center] will provide the following resources: [list resources that the health center can bring to support the project's efforts—i.e. additional staff time; health enrollment specialists; vaccination clinics for children; office space for advocates co-located at the health center; funding; key contacts; condoms, Plan B or other reproductive health support; COVID-19 information, testing or vaccination; CHC brochures; etc.]
- 6) [DV/SA/HT/CBO Agency] will provide the following resources: [list resources that the organization can bring to support the project's efforts—i.e. additional staff time; 24/7 hotline; materials/program brochures; telehealth client support; key contacts; funds; etc.].
- 7) [DV/SA/HT/CBO Agency] and [community health center] staff will review and discuss evaluation tools offered on www.IPVHealthPartners.org to help measure the success and challenges of their collaboration and outcomes [examples include a Quality Assessment/Quality Improvement tool used every six months to measure progress; a referral tracking tool; client/patient satisfaction surveys; and provider/staff training evaluations].

Sample Memorandum of Understanding

Ejemplo de Memorándum de Entendimiento

<https://healthpartnersipve.org/futures-resources/sample-memorandum-of-understanding/>

Sample Health Center Protocol

Protocolo para los Centros de Salud Comunitarios

<https://healthpartnersipve.org/futures-resources/sample-health-center-protocol/>

[Name of Community Health Center]	
MANUAL: Clinical	Section:
Exploitation, Human Trafficking, and Intimate Partner Violence	
Policy Approved:	Procedures Last Revision Date:
Policy Last Review Date:	Procedures Last Review Date:

Protocol for HRSA-supported Community Health Centers to Engage Patients through Universal Education Approaches on Exploitation (E), Human Trafficking (HT), Domestic Violence (DV) and Intimate Partner Violence (IPV)

Protocol Purpose: The protocol purpose is to prevent exploitation, human trafficking, domestic violence, and intimate partner violence by helping patients have healthy relationships and promote their health as workers. This will occur through universal education about healthy relationships and fair labor practices for the prevention of abuse, violence, and exploitation. The protocol will enable the health center to provide trauma-informed, survivor-centered care; intervention with clinical and case management services; and formalized ways to connect patients with community-based services that provide resources for domestic violence, employment assistance, housing, food, civil legal aid, and other basic needs. Also, health centers will attend to the patients' physical and mental health needs and create safety plans in partnership with community-based advocates. Patients often have physical and emotional safety needs that must be supported by trauma-informed protocols and healing services. For example, health impacts of domestic violence and human trafficking/exploitation include exacerbation of chronic illness, sexually transmitted infections, reproductive coercion, traumatic brain injuries and history of strangulation, anxiety, depression, and post-traumatic stress disorder (PTSD). (For more information about the health impact of trauma and abuse, and to download community health center tools on these topics visit: <https://ipvhealthpartners.org/>).

This protocol also serves as a support resource for health center staff. Given the prevalence of violence and exploitation in communities, health center employees also have personal experiences of violence, abuse, trauma, or exploitation, and may experience vicarious trauma, secondary traumatic stress, or PTSD re-traumatization from caring for patients affected by violence. The community-based resources in this protocol also serve as resources for staff. In addition, it is recommended that health centers create workplaces free from domestic violence, sexual harassment and violence, and stalking (helpful policies and toolkits are available through [Workplaces Respond to Domestic and Sexual Violence: A National Resource Center](#), a project of Futures Without Violence, visit <https://www.workplacesrespond.org/>).

This protocol addresses both [intimate partner violence \(IPV\)](#) and [domestic violence \(DV\)](#) and the terms are used interchangeably (with "domestic violence" as the broader term across the document).

Benefits of Health Center & DV Programs Partnerships

- ✓ Support for health center staff + patients who experience DV
- ✓ Health enrollment for clients and staff, including children
- ✓ Help establish a primary care provider (PCP)
- ✓ COVID testing, vaccinations, masks, and home test distribution
- ✓ COVID operational protocol consultation + emergency response



SPANISH

Beneficios de alianzas entre centros de salud y programas de VF

- ✓ Apoyo a personal de salud y pacientes que viven violencia
- ✓ Inscripción en programas de salud: clientes, personal y niños
- ✓ Ayuda en establecer un proveedor de atención primaria
- ✓ Pruebas y vacunas contra COVID, máscaras
- ✓ Consulta en protocolo operacional durante COVID y respuesta en emergencia

Visit <https://healthpartnersipve.org/> for more resources

*Para otros recursos en español
visite: <https://healthpartnersipve.org/>*

The screenshot shows the homepage of the Health Partners website. At the top, there is a green banner with the text "— COVID 19 RESOURCES —". Below the banner, the website's header features the logo "HEALTH PARTNERS ON IPV + EXPLOITATION" with a stylized orange swoosh icon. The header also includes navigation links: "ABOUT US" with a dropdown arrow, "FOCUS AREAS" with a dropdown arrow, "LEARNING OPPORTUNITIES" with a dropdown arrow, "RESOURCES", and "CONTACT US". To the right of the header is a "Seleccionar idioma" button with a dropdown arrow. The main content area features a large illustration of a diverse crowd of people. Overlaid on the illustration is the text "HEALTH CENTERS ARE KEY TO VIOLENCE PREVENTION". Below this, a smaller text states "We work with community health centers to support those at risk".

Local Domestic/Sexual Violence Programs

Support with Immediate Needs

- Basic Needs: safety, housing, emergency medical, food, clothes
- Peer counseling
- Transportation, accompaniment (forensic exam, court)
- Resources & referrals to other service providers

SPANISH

Programas locales de Violencia Familiar y Sexual

Apoyo con necesidades inmediatas

- *Necesidades básicas: seguridad, vivienda, emergencia médica, comida, ropa*
- *Consejería en grupo*
- *Transporte, acompañamiento (examen forense, corte)*
- *Recursos y referimientos a otros proveedores de servicio*

Do you
know
your local
program?

¿Conoce
a su
programa
local?

Crisis Response

Respuesta en Emergencias

National Domestic Violence Hotline

Linea Nacional Sobre Violencia Doméstica

- www.thehotline.org
- www.espanol.thehotline.org
- 1-800-799 SAFE (7233), Text: START (88788)
- Referrals and support – Referimientos y apoyo

National Sexual Assault Hotline

- *Linea de Ayuda sobre Abuso Sexual*

Rape, Abuse & Incest National Network (RAINN)

- <https://www.rainn.org/es>
- <https://centers.rainn.org/> (local program)
- 1-800-656-4673

Rural Farmworker and Culturally Specific Support

Recursos para la comunidad campesina

- ❖ **Alianza Nacional de Campesinas**

<https://www.alianzanacionaldecampesinas.org/end-violence>



- ❖ **Esperanza United, (Latinx Resource directory)**

<https://esperanzaunited.org>



- ❖ **Community Health Workers / Recursos para Promotoras**

<https://mhpsalud.org/our-chw-initiatives/healthy-relationships/>

- ❖ **Support para inmigrantes-directory / Apoyo para inmigrantes - directorio**

<https://niwaplibrary.wcl.american.edu/home/directory-programs-serving-immigrant-victims>

National Resources – Recursos Nacionales

National Human Trafficking Resource Center

- *Centro de recursos sobre trata de personas*
- Hotline: 1-888-373-7888, <https://humantraffickinghotline.org>

The National Runaway Safeline

- *Línea Nacional de apoyo para personas que huyen de casa*
- Hotline: 1-800-RUNAWAY, <https://www.1800runaway.org>

StrongHearts Native Helpline: 1-844-7NATIVE (762-8483)

- *Línea de ayuda para comunidad Nativa Indígena*

National ASL Hotline, American Sign Language

Línea de ayuda para personas que hablan en señas

- VP: 1-855-812-1001, TTY: 1-800-787-3224
- www.TheHotline.org/help/deaf-services/

Love is Respect (Teens Helpline) Línea de ayuda para jóvenes

- <https://espanol.loveisrespect.org/ayuda/> Tell: 1-866-331-9474

Community-Based, Culturally Specific, and Faith-Based Programs

Possible support with:

- Food, gas, clothes
- Medical/psychiatric needs
- Language access
- Education and job skills
- Financial literacy
- Faith-based mentorship
- Culturally sensitive support

Possible apoyo con:

- *Comida, gasolina, ropa*
- *Necesidades médicas, psiquiátricas*
- *Acceso en lenguaje*
- *Educación y habilidades laborales*
- *Educación financiera*
- *Apoyo religioso*
- *Apoyo culturalmente sensitivo*

Do you have connections
with community programs?

*¿Tiene conexiones con
programas comunitarios?*

Learning Collaborative/aprendizaje colaborativo

**Universal Education and Support for Patients who have Experienced
Intimate Partner Violence or Exploitation**

February 22, March 1, March 9, March 15, 2023

Time: 10 am PST / 1pm EST

**Educación Universal y Apoyo a Pacientes Que Han Experimentado
Violencia de la Pareja Íntima o Explotación**

22 de Febrero, 1ro de Marzo, 9 de Marzo , 15 de Marzo, 2023

Hora: 10 am PT/1 pm ET/ 2 pm AT

<https://healthpartnersipve.org/learning-opp/universal-education-and-support-spanish/>

In Spanish with English translation

En español con interpretación al inglés

HEALTH PARTNERS
ON IPV + EXPLOITATION

Upcoming learning opportunities

Próximas oportunidades de aprendizaje



Webinar: Addressing Partner Inflicted Brain Injuries With a Health Equity Lens

<https://healthpartnersipve.org/learning-opp/addressing-partner-inflicted-brain-injuries-with-a-health-equity-lens/>

Date: Tuesday, January 31, 2023

Time: 10am PT / 11am MT / 12pm CT / 1pm ET

Duration: 90 minutes

Spanish interpretation will be provided.

Upcoming learning opportunities

Próximas oportunidades de aprendizaje

Webinar: Evidence-Based and Promising Interventions to Address the Intersections of IPV and Maternal Health



Date: Monday, January 23, 2023

Time: 10am PT / 11am MT / 12pm CT / 1pm ET

Duration: 90 minutes

Spanish interpretation will be provided.

Mental Health Hub

Centro de Salud Mental

Includes the following:

- Information about mental health conditions and treatment
- Patient Education Materials
- Digital Stories
- Community Referrals
- National Hotlines and Resources
- Much more!



Incluye lo siguiente:

- *Información sobre condiciones de salud mental y tratamiento*
- *Materiales educativos para pacientes*
- *Historias digitales*
- *Referencias de la comunidad*
- *Líneas directas y recursos nacionales*
- *¡Mucho más!*

NCFH Additional Resources

Recursos Adicionales de NCFH



[COVID-19 Resources](#)
[Recursos de COVID-19](#)



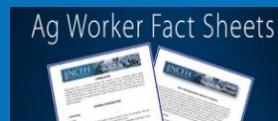
[Call For Health](#)
[Una Voz Para La](#)
[Salud](#)

National Center for Farmworker Health

Population Specific



Population Estimation



Fact Sheets & Research



Health Center Learning Collaboratives

Health Education/Patient Education Resources



Resource Hubs
Diabetes
Mental Health
SDOH



Digital Stories



Patient Education Materials

Governance/ Workforce Training



Health Center ToolBox



Archived Webinars



Board Tools, Resources & Templates

El Centro Nacional para la Salud del Trabajador Agrícola

Población específica



[Estimados de la población](#)



[Hojas Informativas e Investigación](#)



[Colaboración de aprendizaje en centros de salud](#)

Educación para la salud/recursos de educación para pacientes



[Centros de recursos](#)

[Diabetes](#)
[Salud Mental](#)
[Determinantes Sociales de la Salud](#)

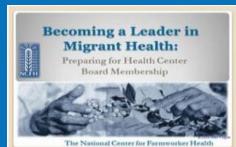


[Historias Digitales](#)



[Materiales Educativos para Pacientes](#)

Gobernanza/ Entrenamientos para la fuerza laboral



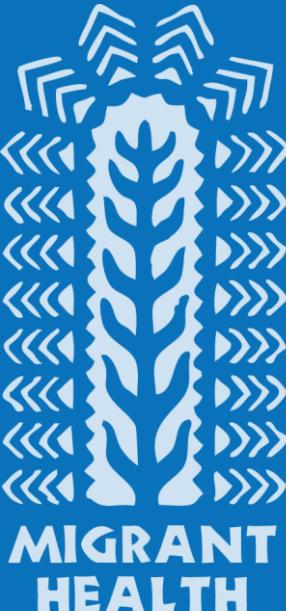
[Caja de herramientas del centro de salud](#)



[Seminarios web archivados](#)



[Herramientas, recursos, y plantillas de la junta directiva](#)



Farmworker Health Network (FHN)

Red de Salud de Trabajadores Agrícolas (FHN)

The Farmworker Health Network works cooperatively with HRSA to provide training and technical assistance to over a thousand Community & Migrant Health Centers throughout the U.S.



La Red de Salud de los Trabajadores Agrícolas (Farmworker Health Network) trabaja en cooperación con HRSA para proporcionar capacitación y asistencia técnica a más de mil Centros de Salud Comunitarios y Migrantes en todo Estados Unidos.

Speaker Contact Information

Información de contacto



Gladys Carrillo
carrillo@ncfh.org



Dr. Kimberly Chang
kchang@ahschc.org



Mónica Arenas
marenas@futureswithoutviolence.org

Learning Session Evaluation

Evaluación de la sesión de aprendizaje

Please complete the post-session survey at the end to indicate whether you would like to receive CEUs or a certificate of attendance.

Please indicate whether you'd prefer an electronic or hard copy of your certificate and provide your contact information

For questions, please contact **Sylvia Gomez**.

Por favor complete la encuesta al final de la sesión para indicar si desea recibir créditos educacionales o un certificado de asistencia. Indique si prefiere una copia electrónica o impresa de su certificado y proporcione su información de contacto

Si tiene alguna pregunta, póngase en contacto con Sylvia Gomez.





Questions and Discussion

Preguntas y Discusión

Please use the Q&A Box, Chat Box or Raise your Hand Feature to ask questions and/or engage in discussion.

Por favor, utilice la función de preguntas y respuestas (Q&A Box), cuadro de chat (Chat Box) o levantar la mano (Raise Hand Feature)] para hacer preguntas y/o participar en discusiones.

Connect with NCFH!

iConéctese con NCFH!

Facebook and Twitter: @NCFHTX



Instagram: @Farmworkerhealth



YouTube: National Center for Farmworker Health



LinkedIn: company/national-center-for-farmworker-health-ncfh-



The screenshot shows the official Facebook page for the National Center for Farmworker Health, Inc. The page header features the NCFH logo and the text "National Center for Farmworker Health, Inc." and "@NCFHTX - Nonprofit Organization". A blue "Sign Up" button is visible. Below the header, there's a navigation bar with links for Home, About, Events, Photos, and More. On the left, there's an "About" section with a summary of the organization's mission and two bullet points. On the right, there's a feed post from the page itself, which has been liked 58m ago. A large red banner at the bottom right of the page says "WEBINAR" in white text.

NCFH Newsletters

Boletines de NCFH

[Sign up for NCFH News](#)



[Sign up for Boletin de Sol a Sol Newsletter](#)

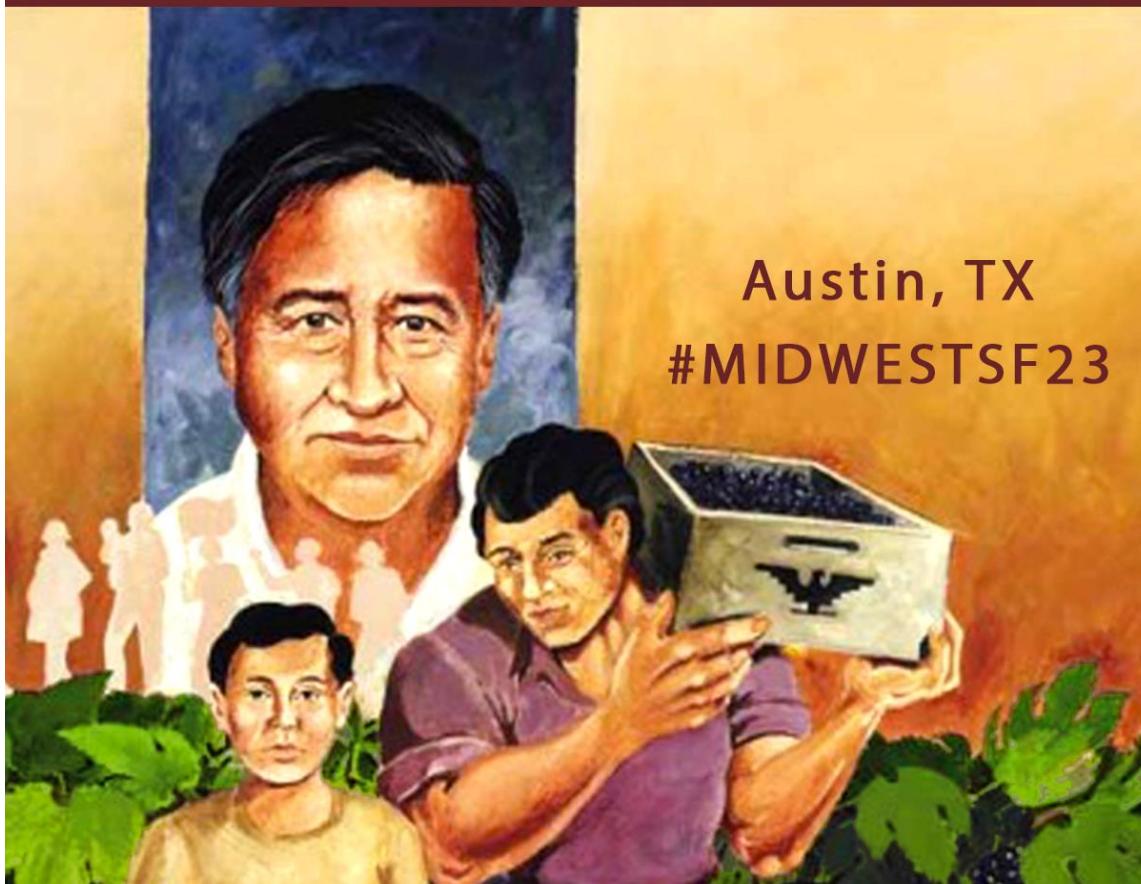


Midwest Stream Forum for Agricultural Worker Health

*Foro de Medio-Oeste
para la Salud de los
Trabajadores
Agrícolas*

2023 Midwest Stream Forum

¡Adelante! Moving forward with vision and strength!



Austin, TX

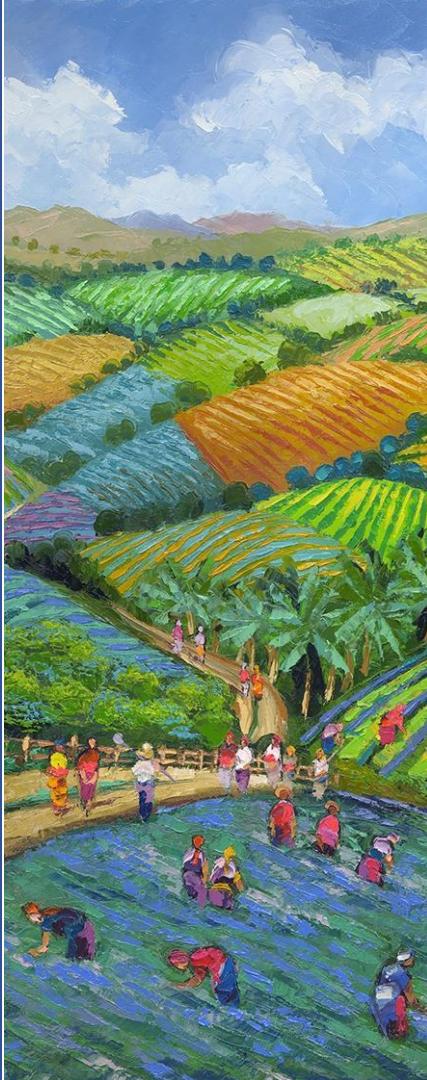
#MIDWESTSF23

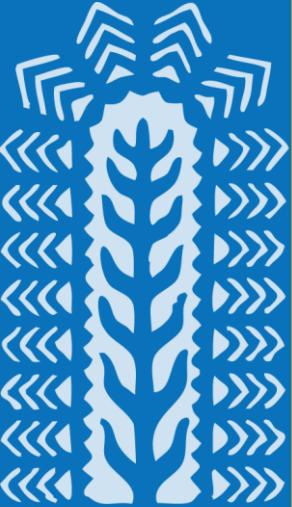
Thank You!

iGracias!

This[project/publication/program/website] [is/was] supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling \$1,742,242.00 with 0 percentage financed with nongovernmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS or the U.S. Government.

Esta publicación cuenta con el apoyo de la Administración de Recursos y Servicios de Salud (HRSA) del Departamento de Salud y Servicios Humanos de EE. UU. (HHS) como parte de una concesión con un total de \$1,742,242.00 con 0 porcentaje financiado con fuentes no gubernamentales. Los contenidos pertenecen a los autores y no representan necesariamente las opiniones oficiales ni el respaldo de HRSA, HHS o el gobierno de los EE. UU.





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