



# Strengthening Emergency Preparedness by Addressing IPV/HT/E

Tuesday, September 23, 2025

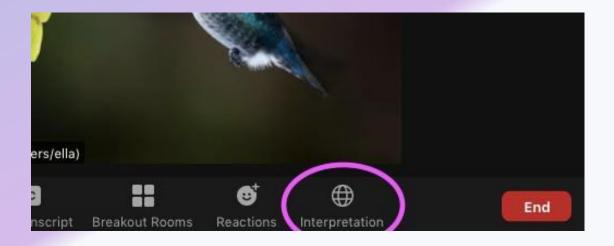
ASL & Spanish interpretation available

## How To Access Language Interpretation on Zoom

Cómo Activar la Interpretación de Idiomas en Zoom



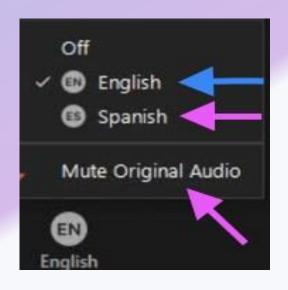
# On your computer, find the interpretation globe icon at the bottom of your screen



En su computadora, busque el globo terráqueo que dice Interpretación en la parte inferior de su pantalla.



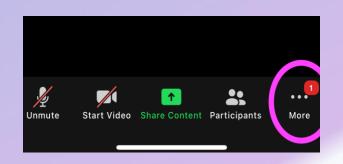
Choose English as your language. Make sure to NOT mute original audio so that you can hear the main room

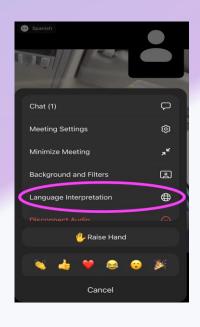


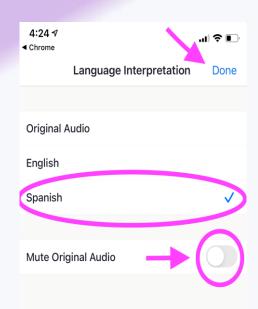
Seleccione Español. Asegúrese de Silenciar Audio Original, si solo desea escuchar al intérprete



# If you are on a smart device, look for the three dot menu and choose Language Interpretation. Then, select English.









Desde un dispositivo inteligente, busque el menú de tres puntos y elija Interpretación. Después, escoja "Español" y silencie el audi o original.

#### **OTHER USEFUL TIPS:**

- Mute your mic unless you are speaking.
- Spanish is 15 to 30% longer than English. Don't rush when speaking.
- Expand acronyms every time you say them.
- Interpretation is not available from a Chromebook or if you dial into Zoom.

#### **OTROS CONSEJOS ÚTILES:**

- Silencie su micrófono si no está hablando.
- No se apresure al hablar.
- No utilice acrónimos al hablar.
- No podrá acceder a la interpretación a través de un Chromebook o si marca por teléfono a la reunión de Zoom



If you have any questions regarding interpretation, please post them in the chat so that a facilitator can help you.



Si tiene alguna pregunta o dificultad para acceder a la interpretación, escriba en el chat para que le ayude un facilitador.

andrea@linguaficient.co m

### **Agenda**

- Welcome & Introduction
- Definitions and Prevalence IPV/HT/E
- IPV/HT/E and Emergencies
- CUES Intervention
- Building Partnerships Between HCs and DSV programs
- CMS Emergency Preparedness Protocol
- Resources + Evaluation







Futures Without Violence is a nonprofit with a mission to heal those among us who are impacted by violence today and to create healthy families and communities free of violence tomorrow.

Home to the National Health Resource Center on Domestic Violence and Health Partners on IPV + Exploitation.

## **Health Partners on IPV + Exploitation**

Led by Futures Without Violence (FUTURES) and funded by HRSA's BPHC to work with health centers to support those at risk of experiencing or surviving intimate partner violence, human trafficking, or exploitation and to bolster prevention efforts.

We offer health center staff ongoing free educational programs including:

- √ Small group trainings
- ✓ Webinars + archives
- ✓ Clinical and patient tools, evaluation + EHR smart tools

Learn more: www.healthpartnersipve.org





#### The National Health Resource Center on Domestic Violence

The National Health Resource Center on Domestic Violence (HRC) is a federally-designated resource center that has supported health care professionals, domestic violence experts, survivors, and policy makers at all levels as they improve health care's response to domestic violence, and increase the capacity of domestic violence advocates to address survivor health needs.

www.ipvhealth.org store.futureswithoutviolence.org





## **Speakers**





Anna Marjavi
Director
Health Partners on IPV+E
Futures Without Violence



Erica Monasterio, MN, FNP-BC

Consultant

Health Partners on IPV + E

Futures Without Violence



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Program Specialist

Health

Futures Without Violence

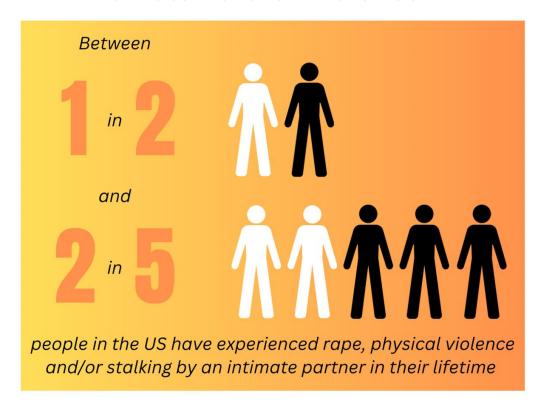
#### **Definitions of Intimate Partner Violence**

A person(s) in a relationship is using a **pattern** of methods and tactics to gain and maintain **power and control** over the other person.

- Legal definitions are often more narrowly defined with particular focus on physical and sexual assault
- Public health definitions include a broader range of controlling behaviors that impact health including:
  - **✓ Emotional Abuse**
  - √ Social Isolation
  - **✓ Stalking**
  - √ Intimidation and Threats

#### **Prevalence**

#### **Intimate Partner Violence**



#### **Sexual Violence**



The National Intimate Partner and Sexual Violence Survey 2016/2017 Report on Intimate Partner Violence <a href="https://www.cdc.gov/nisvs/documentation/NISVSReportonIPV">https://www.cdc.gov/nisvs/documentation/NISVSReportonIPV</a> 2022.pdf



## What is Human Trafficking? Trafficking Federal Legislative Definition

Victims of Trafficking and Violence Protection Act of 2000 (TVPA)

- **A.** Labor Trafficking: The recruitment, harboring, transportation, provision, or obtaining of a person for labor or services, through the use of force, fraud, or coercion for the purpose of subjection to involuntary servitude, peonage, debt bondage, or slavery.
- **A.** Severe Forms of Sex Trafficking: The recruitment, harboring, transportation, provision, or obtaining of a person for
  - 1. A commercial sex act induced by force, fraud, or coercion,
  - Or in which the person induced to perform such act has not attained 18
    years of age



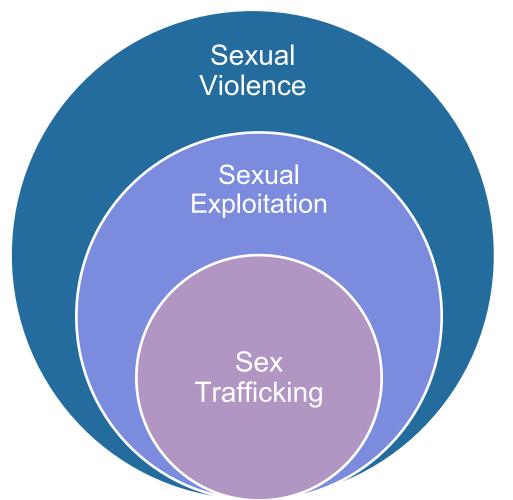
## Labor Exploitation, Wage Theft, Labor Trafficking: A Spectrum of Experiences



Labor exploitation: an employer unfairly benefits from employee's work. Labor exploitation is not a legal term—in fact, not all forms of labor exploitation are illegal.

Labor violations: a legal term used when employers violate federal, state, or municipal laws related to worker treatment, workplace safety, or recordkeeping requirements.

## Sexual Violence, Sexual Exploitation, Sex Trafficking: A Spectrum of Experiences



Sexual Violence: includes rape, sexual assault, sexual harassment, nonconsensual image sharing, incest, child sexual assault, public masturbation, watching someone engage in private acts without their consent, unwanted sexual contact/touching

**Sexual Exploitation**: Actual or attempted abuse of a position of vulnerability, power, or trust, for sexual purposes, including, but not limited to, profiting monetarily, socially or politically from the sexual exchanges:

- Coercion from employers/workplace
- Coercive rent/debt exchange
- Trading drugs



## **IPV/HT/E** and Emergencies



### **IPV Increases After Emergencies**

- Disasters and PHEs are a time of increased severity and prevalence of IPV.
- One study showed an increase from 33.6% to 45.2% victimization rate for women and 36.7% to 43.1% for men after experiencing Hurricane Katrina (Schumacher et al., 2010).
- Survivors of IPV have unique safety needs that have not been historically or routinely addressed in preparedness planning.

## HT/Exploitation Increases During Emergencies

#### Instability after a disaster can make people especially vulnerable to trafficking

 In the five years following Hurricane Katrina, over 3,750 survivors of human trafficking were identified in the Gulf Coast region. (Lane et al, 2022)

#### People may be made more vulnerable because they are:

- Displaced from their homes (temporarily living in a shelter)
- Separated from family and friends
- Experiencing a disruption of law enforcement, services, and regulatory systems
- Disconnected from supportive services
- Unable to safely earn income and be self-sufficient
- Unable to communicate in English/access English-language materials

(Hoogesteyn et al,

2024)

## Type in the chat...



What emergent needs might survivors have following public health crises or natural disasters?

## After an Emergency, Safety Needs are Heightened

- Escalation of Violence
- Shelter Safety
- Economic Hardship
- Social Isolation
- Transportation Barriers

- Legal Hurdles
- Access to Aid
- Communication Disruption
- Childcare Issues
- Chronic distress

(Ragavan et al., 2022)



## **Experiences During a Public Health Emergency**

"A lot of times the abuser will use quarantine against you and say, 'You are not allowed to see any of those people. It's unsafe."

"[The IPV survivor's] stimulus check, the money for their kids, was put right into their joint bank account that she has zero access to. She's still been trying to get her share of the money back."

Providers' reports of survivors' experiences



Intersections of Domestic Violence and Primary Healthcare Post-interaction surveys commenced on March 29, 2021. More than 3,400 surveys were administered. For the period June 23 - August 1, 2021, 242 of The Hotline's anonymous users voluntarily participated in the focus survey.

**53**%

reported that a partner who chooses to abuse has also controlled and/or restricted healthcare access

46%

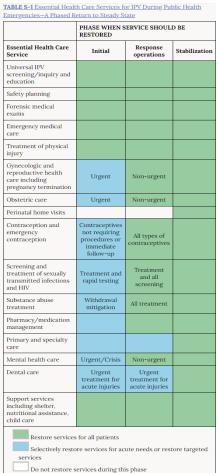
of those respondents indicated the frequency or intensity of abuse increased during COVID-19 **42**%

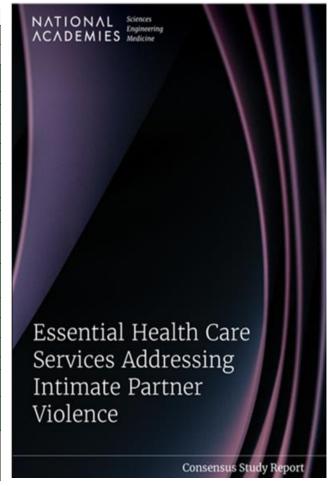
agreed their healthcare provider spends time or talks with them without their partner present

https://www.thehotline.org/get-help/healthcare-and-abuse/

## Conclusions from National Academy of Sciences Report

- Essential health care services related to IPV can be delivered during Public Health Emergencies (PHEs) if considerations for this care are incorporated into planning and preparation.
- Requires education, training, protocols, and supplies for IPV care during PHEs.
- Establishing partnerships and referral protocols as part of preparing for public health emergencies.









## Building Partnerships Between Health Centers (HC) and Domestic Sexual Violence (DSV) Programs



## **Overview of Health Centers (HCs)**

Health centers are community-based and patient-directed organizations that deliver no-cost/ low-cost comprehensive primary health care.

#### They often include:

- > Pharmacy
- > Mental health services
- Substance abuse programs
- > Oral health services



Photo: CHC Staff at Asian Health Services in Oakland, CA in 2021

#### Find your health center

Find a Health Center

#### Find your State and Territory Primary Care Associations

Directory of PCAs & HCCNs - NACHC



## **Domestic/Sexual Violence Advocacy Programs**

Domestic violence and sexual assault programs have vast experiences working with survivors of violence and assist them to identify ways to increase personal safety while assessing the risks.

#### Advocates connect patients to additional services like:

- Crisis safety planning (usually 24/hour hotline)
- Housing (emergency and transitional)
- Legal advocacy for IPV/HT, family court, labor
- Support groups/counseling
- Employment support

#### Find your State and Tribal Coalitions Against Domestic Violence

- State and U.S. Territorial Coalitions
- Tribal Coalitions





## The Heart of the Model: Building Meaningful Partnerships

Partnerships help promote bi-directional warm referrals for clients/patients and increase staff engagement and support.



Supports survivor safety, self-determination, and connection

Partner





Domestic Violence
Advocacy
Programs

Community Health
Centers

Civil Legal
Services Programs

#### Partnership Benefits-Local Level

- Support for health center staff + patients who experience DSV and safety planning
- Facilitate health enrollment for clients and staff
- Help establishing a primary care provider (PCP) moving away from emergency-level care
- Provide warm referrals
- Collaborate on emergency preparedness.

#### Partnership Resources

- **Health Care Enrollment for Survivors of Domestic Violence**
- Partnerships Between Health Centers and Domestic and Sexual Violence Advocacy Programs (Bi-directional Infographic)

#### **Healthcare.gov Enrollment for Survivors of Domestic Violence**

iolence (IPV) have unique health care needs, making sexual violence programs and insurance that covers comprehensive medical and health centers share goals to shavioral health benefits all the more critical, advance health equity and hec mmunity health centers play an important role in outcomes in medically helping survivors enroll in coverage and receive quality underserved communities. With primary health and oral health care services. A special current American Rescue Plan proliment period for survivors makes enrollment (ARP) COVID-19 funding we now possible across the year with additional provisions to have a unique apportunity for make coverage more affordable for survivors. When these systems to partner to work centers partner with community-based ragrams that serve survivors - we reach more urvivors and improve their health and safety.

Encourage clients to call the toll-free call center (1-800-318-2596) or refer Helpline 1-844-7-NATIVE (762-8483)



nationally - received a historic investment of \$550 million to testing vaccines and mobile erritories to expand health centers to build new sites and provide mobile health care, and to advance health equity and health outcomes in medically including through projects that support COVID-19 care. These and their families so they have

#### healthpartnersipve.org

Partnerships between health centers and domestic and sexual violence (DSV) advocacy programs are crucial to support survivors in your community.

To start and grow a partnership:



Domestic and Sexual Violence

(DSV) Advocate







## **Build Partnerships: Collaborate on IPV/HT**

- Introduce yourself and your organization's services, including hours, transportation and enrollment.
- Adapt an MOU to formalize collaborations and referral processes; establish before emergencies occur.
- Collaborate with local, county, and state emergency preparedness groups to plan and reduce IPV and HT/E.
- Engage community leaders to map phone trees, text alerts, and other local systems to reach those with the greatest barriers (e.g., elders, people with disabilities).

### Memorandum of Understanding

## An MOU between your health center + DSV program may help:

- Establish a formal working relationship
- ✓ Create an avenue for bi-directional warm referrals
- ✓ Identify strategies to support staff

#### Adaptable tools:

- ✓ Sample MOU in English and Spanish
- ✓ Building and Sustaining Fruitful Partnerships
- ✓ DV Advocates' Guide to Partnering with Health Care

#### MEMORANDUM OF UNDERSTANDING

#### Between [DOMESTIC VIOLENCE/SEXUAL ASSAULT-DV/SA AGENCY] and [HEALTH CENTER]

This agreement is made by and between [DV/SA Agency] and [health center] to [state purpose of the MOU or project, i.e. to strengthen relationship between parties, to strengthen capacity for each entity, etc.].

[Use this space to provide a brief description of each partner agency]

The parties above and whose designated agents have signed this document agree that

- Representatives of [DV/SA Agency] and [health center] will meet each other in person at least once to understand
  the services currently provided by their respective programs and to discuss needs/goals and next stees.
- Representatives of [DV/SA Agency] and [health center] will continue to meet between [date] and [date] /list frequency and meeting location!
- 3) [Health center] will held the following roles and responsibilities: flust the responsibilities and role of the health center—i.e. raining DVS and advancate on the health impact of allow or colline centers; serving an aprimary health care referred for Climits referred by the DVSA programs drafting and reviewing IPF policies and procedures; offering health elucation or resources to climits in the DVSA program; etc.].
- 4) IDV/SA Agency) with hold the following toles and responsibilities: [Int the responsibilities and role of the DFSA agency)—it brinings habits corner providers and stell, reviewing a primary referred for health corner pounders in need, drafting and reviewing policies and procedures, offering DFSA advances support ossite at health content, while meaning the relation of the providers and the providers and the providers and the providers and the providers are also also as a provider health content.
- 5) [Health center] will provide the following resources: [list resources that the health center can bring to support the project's efforts—t.e. additional staff time, materials; office space for advocates co-located at the health center; funding; dey contexts; condens or other reproductive health support, etc.
- 6) [DV/SA Agency] will provide the following resources: [list resources that the organization can bring to support the project's efforts—i.e. additional staff time; materials; key contacts; funds; etc. f.
- 7) [DV/SA Agency] and [health center] staff will develop an evaluation plan to measure the success and challenges of the project [i.e. implementing the QA/QI tool every six months to measure progress; other measurable outcomes such as referrats made; client patient satisfaction surveys, provider/staff training evaluations; etc.].

We, the undersigned, approve and agree to the terms and conditions as outlined in the Memorandum of Understanding This agreement will be valid from [date] to [date], and may be renewed at the end of this period if both parties agree.

Ву	By	
Name	Name	
Title	Title	
Health Center	DV Program	
Date	Date	

This MOU template was developed by the National Health Resource Center on Domestic Violence a protect of Futures Without Violence. For more tools visit: www.IPVkealthpartners.org









## Before, During and After Emergencies:

## **CUES: An Evidence- Based Intervention**

CUES: Confidentiality, Universal Education, and Support Infographic

#### **Universal Education**

Provides an opportunity for clients to make the connection between violence, health problems, and risk behaviors.





\* If you currently have IPV/HT screening as part of your health center requirements: we strongly recommend first doing universal education.



#### **CUES:** An Overview





#### C: Confidentiality

See patient alone for part of every visit, disclose limits of confidentiality

#### **UE: Universal Education**

Normalize activity:

"I've started giving two of these cards to all of my patients—in case it's ever an issue for you because relationships can change and also for you to have the info so you can help a friend or family member if it's an issue for them."

 Make the connection—open the card and do a quick review:

> "It talks about healthy and safe relationships, ones that aren't and how they can affect your health...and situations where people are made to do things they don't want to do and tips so you don't feel alone"

#### S: Support

 Provide a "warm referral" to local domestic/sexual violence partner agency or state/national hotlines







(Three safety cards featured above)

Safety cards are available for different settings, communities and in a variety of languages: <a href="mailto:store.futureswithoutviolenc">store.futureswithoutviolenc</a> <a href="mailto:e.org/">e.org/</a>



## Universal Education: Video vignette



https://www.youtube.com/watch?v= N-IICsnGSI





# Type in the chat...

Your initial thoughts or takeaways from the video?

Do you think the card was for her sister?

Does it matter?

# Important Reminder

Though disclosure of violence is not the goal, it will happen -- know how to support someone who discloses.





Thank you for trusting me with your story.

You are not alone.

This sounds really difficult.

Support is available.

It takes a lot of courage to talk about this.

No one deserves to be treated this way.

Supportive and validating responses

It's not your fault.

You are so strong.

I know you love your child(ren).

# **CMS Emergency Preparedness Protocol**

√ Adapt protocols for emergency response prior to a disaster or public health emergency

The CMS Emergency Preparedness Requirements for Medicare and Medicaid Participating Providers and Suppliers Final Rule outlines the expectations for health centers to develop and maintain an emergency preparedness communication plan and develop and maintain annual training and testing programs.

- Centers for Medicare and Medicaid Services (CMS) Updated Emergency Preparedness Guidance
- Emergency Preparedness, Response, and Recovery Resources for Health Centers
- Threat and Hazard Identification and Risk Assessment (THIRA) and Stakeholder Preparedness Review (SPR) Guide



# Three C's

As learned from State Survey Agencies (SAs), their State, Tribal, Regional, local emergency management partners

Communication Collaboration Coordination

Promising practices are believed to facilitate efficient and effective communication and information dissemination, promote increased collaboration among individual providers and between providers and emergency management entities, and improve coordination of service provision and emergency response.

CMS and the Quality, Safety & Oversight Group



#### **Communication- Recommendations**

- Invest in services for limited English proficient patients
- Create responsive materials and programs
- Set up secure, varied ways for survivors to reach out (phone, text, online)
   in case some channels are disrupted
- Ensure that emergency alert systems include in-language alerts and audio only formats for people with limited English proficiency or limited literacy
- Engage community media outlets to leverage existing audio, visual, and print media efforts



#### **Collaboration-Recommendation**

- Become familiar with existing local resources and organizations, and understand their emergency plans and capacity to respond in a crisis.
- Establish memoranda of understanding to formalize partnerships and operationalize processes
- Engage in shared outreach efforts, development of phone trees, and other hyper-local systems
- Invite community leaders to participate in preparedness planning



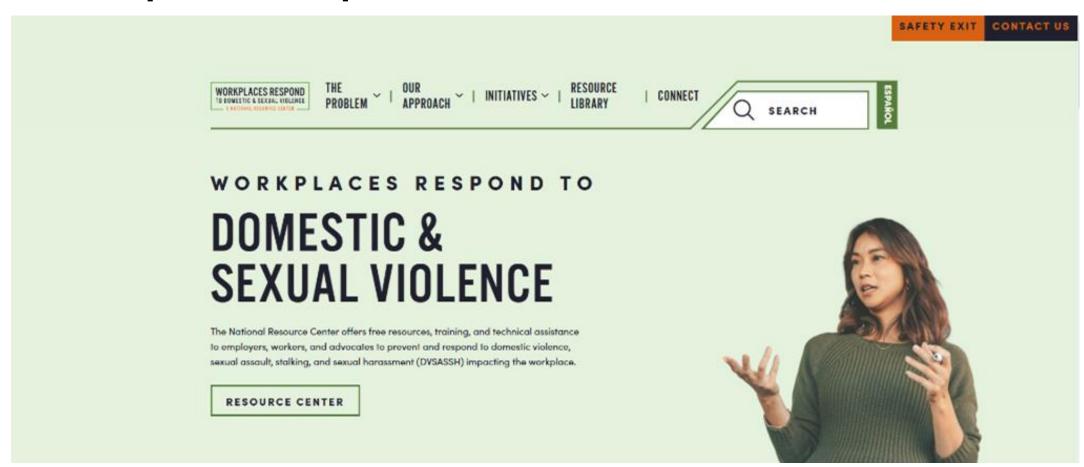
## **Coordination-Recommendation**

- Embed DV advocates and health center staff in emergency shelters that are setup in response to the crisis.
- Engage in continuous training on IPV/HT/E to keep staff up-to-date.
- Offer education to CBOs on health center services, health enrollment and child well visits, etc.
- Gather feedback from patients/survivors about the health center's emergency response and any community referrals, to ensure responsiveness to needs.



# **RESOURCES**

# **Workplaces Respond to DSV**





# Adaptable Health Center Protocol on IPV/HT/E

In English and Spanish:

<a href="https://healthpartnersipve.org/futures-resources/sample-health-center-protocol/">https://healthpartnersipve.org/futures-resources/sample-health-center-protocol/</a>

[Name of Community Health Center]	
MANUAL: Clinical	Section:
Exploitation, Human	Trafficking, and Intimate Partner Violence
Policy Approved:	Procedures Last Revision Date:

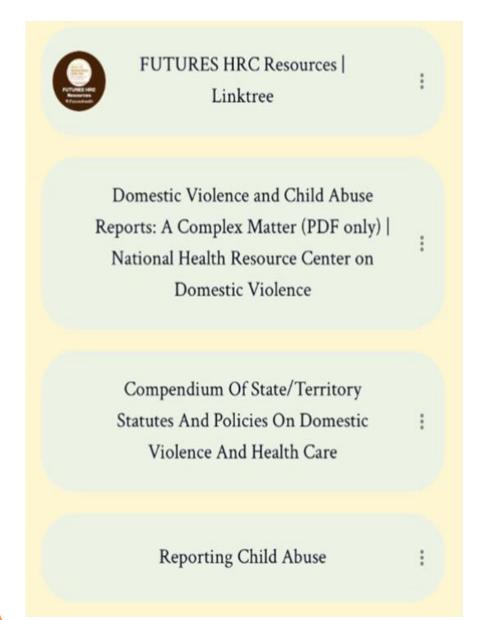
Protocol for HRSA-supported Community Health Centers to Engage Patients through Universal Education Approaches on Exploitation (E), Human Trafficking (HT), Domestic Violence (DV) and Intimate Partner Violence (IPV)

Protocol Purpose: The protocol purpose is to prevent exploitation, human trafficking, domestic violence, and intimate partner violence by helping patients have healthy relationships and promote their health as workers. This will occur through universal education about healthy relationships and fair labor practices for the prevention of abuse, violence, and exploitation. The protocol will enable the health center to provide trauma-informed, survivor-centered care; intervention with clinical and case management services; and formalized ways to connect patients with community-based services that provide resources for domestic violence, employment assistance, housing, food, civil legal aid, and other basic needs. Also, health centers will attend to the patients' physical and mental health needs and create safety plans in partnership with community-based advocates. Patients often have physical and emotional safety needs that must be supported by trauma-informed protocols and healting services. For example, health impacts of domestic violence and human trafficking/exploitation include exacerbation of chronic illness, sexually transmitted infections, reproductive coercion, traumatic brain injuries and history of strangulation, anxiety, depression, and post-traumatic stress disorder (PTSD). (For more information about the health impact of trauma and abuse, and to download community health center tools on these topics visit: <a href="https://ipyhealthpartners.org/">https://ipyhealthpartners.org/</a>).

This protocol also serves as a support resource for health center staff. Given the prevalence of violence and exploitation in communities, health center employees also have personal experiences of violence, abuse, trauma, or exploitation, and may experience vicarious trauma, secondary traumatic stress, or PTSD re-traumatization from caring for patients affected by violence. The community-based resources in this protocol also serve as resources for staff. In addition, it is recommended that health centers create workplaces free from domestic violence, sexual harassment and violence, and stalking (helpful policies and toolkits are available through <a href="Workplaces Respond to Domestic and Sexual Violence">Workplaces Respond to Domestic and Sexual Violence: A National Resource Center</a>, a project of Futures Without Violence, visit <a href="https://www.workplacesrespond.org/">https://www.workplacesrespond.org/</a>).

This protocol addresses both <u>Intimate partner violence (IPV)</u> and <u>domestic violence (DV)</u> and the terms are used interchangeably (with "domestic violence" as the broader term across the document).

#### The National Health Resource Center on Domestic Violence





https://linktr.ee/CUESresources?utm\_source=qr\_code







Chat live now





**Get Help** What is a Safety Plan? **Local Resources** Healthcare, IPV, and Health **Centers Legal Help Deaf Services Native American Services Identify Abuse Plan for Safety Support Others** 







Please take a moment to fill out the evaluation poll popping up on Zoom now!

We appreciate your feedback.

## October Domestic Violence Awareness Month





Health Cares About Domestic Violence Day is October 8, 2025!

Join us for a 60 minute webinar:

Integrating Domestic Violence into Emergency Preparedness Planning & Response

Date: Wednesday, October 8th, 2025

Time: 8am HST/11am PST/12pm MST/1pm CST/2pm EST

https://healthpartnersipve.org/learning-opp/health-cares-about-domestic-violence-day-2025-integrating-domestic-violence-into-emergency-preparedness-planning-response/

# Thank you!



## To stay connected & informed

Sign up for our monthly digest *Catalyst for Change* at the bottom of our website:

healthpartnersipve.org



#### and

Join the health team's monthly newsletter:

futureswithoutviolence.org/form-page

